

1. Un Comune si rivolge al Centro per l'Impiego in quanto deve provvedere all'assunzione di una unità di personale di categoria B, per la quale è richiesto un titolo di studio non superiore a quello della scuola dell'obbligo. Alla luce della disciplina prevista dall'art. 16 della Legge 56/87 s.m.i., si illustrino le modalità e le procedure da porre in essere affinché l'Ente Locale possa provvedere all'assunzione del lavoratore
2. Le politiche passive del lavoro: il sistema degli ammortizzatori sociali ordinari e in deroga
3. Il Piano Nazionale Anticorruzione
4. Cosa si intende per *backup* di un disco rigido?

## Health

Physical fitness refers to good body health. It is dependent on genetic determinators and also on social, economic and ecological factors. That means, one's genes are partly responsible for one's physical health, but also other circumstances: where you live, how clean or polluted your water and the air around you is and also how good your social and medical system is.

It is also the result of regular exercise, proper diet and nutrition, and proper rest for physical recovery. A person who is physically fit will be able to walk or run without getting breathless and they will be able to carry out the activities of everyday living and not need help.

## Question

According to the text, what can you do if you are physically fit?

1. I servizi offerti alle imprese dal Centro per l'Impiego: il *matching* domanda - offerta di lavoro
2. L'illegittimità dell'atto amministrativo: incompetenza, eccesso di potere, violazione di legge
3. La procedura di evidenza pubblica nel Codice dei contratti pubblici
4. Cosa indica l'acronimo ICT?

## Jobs and Professions

Doctors, or medical professionals who specialize in providing health-related assistance to people (called patients), are some of the most respected individuals in America and in the world. It is the responsibility of doctors to help those who feel sick, to find out and understand the health issue(s) and recommend an effective treatment (or remedy to a disease, disorder, or condition). There are quite a few types of specialty doctors in America, besides MD, which simply means "medical doctor".

### Question

According to the text, what do doctors do for their patients?

1. L'Istituto Nazionale della Previdenza Sociale (INPS): funzioni e competenze in materia di lavoro
2. Il collocamento obbligatorio delle persone disabili: la Legge 68/99 s.m.i.
3. L'ANAC
4. Cosa si intende per formattazione di un testo?

## Washington, D.C.

Yesterday, Stephen returned from a trip to Washington, D.C., the capital of the United States. The President of the USA and many major national government offices are in that territory. This makes it the political center of the United States of America. During his stay in the city, Stephen visited a lot of important historical sites and monuments, so he left with a deeper understanding of the political history of the United States. Stephen spent a lot of time outdoors exploring the important monuments surrounding Capitol Hill. Away from that area, Washington, D.C. has many museums and art galleries worth visiting.

### Question

According to the text, why is Washington, D.C. considered the political center of the United States of America?

1. L'organizzazione delle politiche attive, i Centri per l'impiego e il ruolo dell'ANPAL
2. La partecipazione al procedimento amministrativo ai sensi della L. 241/90
3. IL Garante della privacy
4. In *microsoft word* cosa indica il termine "giustificato"?

## Hollywood

Hollywood is a district in Los Angeles, California. It is very famous around the world as a place where movies and television series are made. It has many different attractions such as the Hollywood Walk of Fame, Universal Studios and the famous Hollywood Sign. You can see, on the mountain overlooking Hollywood, an amazing, huge sign that is made of very big letters, spelling out its name. It's called the "Hollywood sign". The huge Hollywood sign was built in 1923. Many tourists come to Hollywood just to see it.

### Question

According to the text, where is the "Hollywood sign"?

1. L'organizzazione del mercato del lavoro: la riforma dei servizi per il lavoro e le politiche attive ex D. Lgs. 150/2015. Funzioni e compiti dello Stato e delle Regioni
2. I provvedimenti amministrativi
3. Responsabilità amministrativa e responsabilità contabile del dipendente pubblico
4. Una cartella può contenere solo file?

### **The Beatles**

The Beatles were an English rock-pop band, started in Liverpool, England in 1960. Most people say they are the most successful and influential band in the history of popular music. Before The Beatles became popular, they played in clubs in Liverpool and Hamburg over three years between 1960 and 1963. Their first single was "Love Me Do", in late 1962. As they became more popular, the press called the popularity "Beatlemania". By 1964, the Beatles were worldwide stars and led the "British Invasion" of the United States. They broke-up in 1970. John Lennon was later murdered in New York City in 1980.

### **Question**

According to the text, what does the expression "British Invasion" refer to?

1. Le attività di mediazione tra domanda e offerta di lavoro: le agenzie per il lavoro e gli altri soggetti abilitati
2. L'inserimento lavorativo dei disabili psichici ai sensi della L. 68/99
3. Le principali fonti normative del pubblico impiego
4. Qual è il pericolo possibile se si riceve un messaggio di posta elettronica contenente un allegato?

## Disinformation

'Disinformation' is deliberately fake information, while 'misinformation' is accidentally fake information. For example, if you are sharing something that you did not know was fake, that is 'misinformation'. If you see something in the news, check or verify the story, so you may be able to confirm that it is indeed true. This is best tip that I can give you. In addition to that, 'Double-sourcing' means checking if a news or a story is true by seeing if two independent sources are reporting the same thing.

### Question

According to the text, what does "Disinformation" mean?

1. Le misure di politica attiva del lavoro con particolare riferimento ai tirocini extracurricolari
2. Il Presidente della Regione, la Giunta Regionale e il Consiglio Regionale
3. Il Codice disciplinare e le sanzioni disciplinari previste dai CCNL
4. Cos'è un dominio di posta elettronica e come si indica all'interno di un indirizzo e-mail?

## **An interview with Marie Kondo**

Marie Kondo is a Japanese organizing consultant, author, and TV show host. Kondo has written four books on organizing, which have collectively sold millions of copies around the world. Kondo's method of organising is known as the KonMari method and consists of gathering together all of one's belongings, one category at a time, then keeping only those things that "spark joy" and choosing a place for everything from then on. Kondo advises to start the process of tidying up by "quickly and completely" discarding whatever it is in the house that doesn't spark joy.

Question

According to the text, what is Kondo's method?

1. Il contratto di apprendistato nella legislazione nazionale e della Regione Lazio attualmente vigenti
2. Il responsabile del procedimento ai sensi della L. 241/90
3. Delitti contro la P.A, nozioni di pubblico ufficiale ed incaricato di pubblico servizio
4. Cosa si intende per *download*?

## Learn when to say no - and how to say yes

If you say "yes" to everyone and everything, you cannot do all of it well. If you take on too many things, you could waste time, money and energy. In addition, you might distract yourself from what's really important for you. Therefore, you should learn when and how to say no and yes. The right "yes" allows you to serve others, make a difference, collaborate successfully and increase your influence. A considered "no" protects you. These principles will help you also at work, with the colleagues, or your boss.

### Question

According to the text, what are the main problems when you say "yes" to everyone and everything?



1. Il diritto di accesso agli atti amministrativi ai sensi dell'art. 22 e seguenti della L. 241/90 s.m.i.
2. L'accREDITamento ai servizi per il lavoro ai sensi del Decreto del Ministro del Lavoro e delle Politiche Sociali 11 gennaio 2018 n. 4
3. La tutela della privacy
4. Cosa si intende con il termine *login*?

## **Yellowstone National Park**

Yellowstone National Park is a national park in the United States. Its name was taken from the Yellowstone River, which flows through the park. Yellowstone became a UNESCO World Heritage Site in 1978. It is a home to grizzly bears, wolves and bison. Yellowstone National Park is also famous for its geysers and hot springs. The park contains about half the world's geysers. The Old Faithful Geyser, the world's most famous geyser, is in Yellowstone National Park. Each year many tourists visit the park to see the geysers and animals there.

### **Question**

According to the text, what do tourists want to see in Yellowstone National Park?

1. L'avviamento a selezione ai sensi dell'art.16 della L. 56/87
2. Lavoro notturno, lavoro a tempo parziale, lavoro intermittente
3. I diritti patrimoniali e non patrimoniali del dipendente pubblico
4. Qual è la differenza tra le combinazioni di tasti "CTRL-C", "CTRL-X" e "CTRL-V"?

## The future is green

Many areas of our society and lifestyle are being affected by the growing environmental awareness. For example, the demand for ecotourism is increasing. Ecotourism provides an opportunity to develop tourism in ways that minimise the industry's negative impacts and actively promotes the conservation of Earth's unique biodiversity. Ecotourism can ensure a good living for local inhabitants while not detracting from their traditional lifestyles, intruding on their customs or spoiling in some way the area in which they live.

### Question

According to the text, what are the positive effects of ecotourism?

1. Il collocamento mirato delle persone disabili
2. La discrezionalità amministrativa
3. Gli obblighi del dipendente pubblico
4. Cosa si intende per "condivisione delle risorse" e quali sono alcuni esempi?

## **Bollywood**

Bollywood refers to the Hindi language movie industry in India. The name comes from the American Hollywood and is often used to describe Indian cinema as a whole, but more precisely it means Hindi language movies only. The term Bollywood combines Bombay (where most Hindi movies are made) and Hollywood (where most American movies are made). Many Bollywood movies are also called Masala movies. In Hindi, Masala means spice. These movies usually have higher levels of emotions, songs, revenge.

### **Question**

According to the text, what are Masala movies' main features?

1. Le misure di politica attiva del lavoro offerte dai Centri per l'Impiego: orientamento di base e orientamento specialistico
2. Il reato di concussione
3. Le procedure di reclutamento dei dipendenti della P.A.
4. Qual è l'utilizzo del cestino presente in molti sistemi operativi?

## Dublin

Dublin is the capital of the Republic of Ireland and the biggest city on the island of Ireland. In 2011 there were over 1 million people living in the Greater Dublin Area.

Dublin was built by the Vikings upon the river Liffey. The river divides the city into two parts, North Dublin and South Dublin. Many famous writers lived in Dublin. Oscar Wilde and George Bernard Shaw were born in Dublin. James Joyce is probably Dublin's best known writer. Dublin has a vibrant nightlife and is reputedly one of Europe's most youthful cities, with an estimate of 50% of citizens under 30 years old.

### Question

According to the text, why is Dublin one of Europe's most youthful cities?

1. Si presenta al Centro per l'Impiego un'azienda con 40 dipendenti che ha necessità di assumere persone disabili al fine di rispettare la quota d'obbligo prevista dalla Legge 68/99 e s.m.i. Alla luce della disciplina nazionale e regionale vigente, si illustrino i servizi che possono essere offerti con particolare riferimento alle convenzioni di cui all'art. 11 della Legge 68/99 s.m.i.
2. Il CCNL del comparto Funzioni Locali
3. L'attività amministrativa: imparzialità, pubblicità, trasparenza
4. Cosa è un *browser* e a quale scopo viene utilizzato?

## How Netflix expanded to 190 countries in 7 years

Netflix's global growth is a big factor in the company's success. Other U.S. internet companies have scaled internationally, of course (Facebook and Google are two obvious examples). But Netflix's globalization strategy, and many of the challenges it has had to overcome, are unique. Netflix must face a diverse set of national regulatory restrictions, such as those that limit what content can be made available in local markets. International subscribers, many of whom are not fluent in English, often prefer local-language programming. And many potential subscribers, accustomed to free content, remain hesitant to pay for streaming services at all.

### Question

According to the text, what are the main challenges for Netflix?

1. L'Ispettorato Nazionale del Lavoro (INL): funzioni e attività
2. La sospensione degli obblighi assunzionali delle persone disabili ai sensi della L. 68/99
3. Responsabilità disciplinare, in particolare per false attestazioni o certificazioni
4. Cosa si intende per *desktop*?

## The future is green

Governments, oil companies and other businesses are starting to realize that sustainability might be the only future that our planet has. The demand for oil is suffering from the impact of the corona-virus pandemic. The question is whether this will permanently change the course of the climate crisis. It is also clear that now the oil industry is preparing for a new era. For instance, the British oil company BP published its annual report on the future of energy in September. It acknowledges that oil will be replaced by green electricity from wind farms and solar panels.

### Question

According to the text, what is the view expressed by the oil company BP in its annual report?

1. Alla luce della normativa nazionale e regionale vigente, si illustri il percorso di prima accoglienza e di orientamento da offrire a un lavoratore licenziato a seguito di licenziamento collettivo, avente già presentato domanda di Naspi all'Inps, che si presenta al Centro per l'Impiego di appartenenza
2. Il diritto di accesso ai documenti amministrativi ai sensi della L. 241/90
3. Il reato di corruzione
4. Cos'è un foglio elettronico?

## Jobs and Professions

Teachers, people who instruct or train others, especially in a school, are crucial today. They help their students to become qualified for their future careers. There are many different kinds of teachers. Some teachers teach young children in kindergarten or primary schools. Others teach older children in middle, junior high and high schools. Some teachers teach adults in more advanced schools (for example, colleges and universities), where they are called professors. Each State has different requirements to become a permanently certified teacher, and the requirements keep increasing

1. Il reddito di cittadinanza
2. La responsabilità penale del dipendente pubblico
3. La disciplina delle mansioni
4. Cos'è la porta USB?

### **The Beatles**

The Beatles were an English rock-pop band, started in Liverpool, England in 1960. Most people say they are the most successful and influential band in the history of popular music. Before The Beatles became popular, they played in clubs in Liverpool and Hamburg over three years between 1960 and 1963, with Stuart Sutcliffe playing bass. Their first single was "Love Me Do", in late 1962. It was a hit and thanks to it, they became popular in the United Kingdom. As they became more popular, the press called the popularity "Beatlemania".

#### **Question**

According to the text, what is the first single played by the Beatles?



1. L'Ispettorato Nazionale del Lavoro (INL): funzioni e attività
2. La sospensione degli obblighi assunzionali delle persone disabili ai sensi della L. 68/99
3. Responsabilità disciplinare, in particolare per false attestazioni o certificazioni
4. Cosa si intende per desktop?

## **The future is green**

Governments, oil companies and other businesses are starting to realize that sustainability might be the only future that our planet has. The demand for oil is suffering from the impact of the corona-virus pandemic. The question is whether this will permanently change the course of the climate crisis. It is also clear that now the oil industry is preparing for a new era. For instance, the British oil company BP published its annual report on the future of energy in September. It acknowledges that oil will be replaced by green electricity from wind farms and solar panels.

### **Question**

According to the text, what is the view expressed by the oil company BP in its annual report?

1. L'avviamento a selezione ai sensi dell'art.16 della L. 56/87
2. Lavoro notturno, lavoro a tempo parziale, lavoro intermittente
3. Principi e caratteristiche della responsabilità penale
4. Qual è la differenza tra le combinazioni di tasti "CTRL-C", "CTRL-X" e "CTRL-V"?

## The future is green

Many areas of our society and lifestyle are being affected by the growing environmental awareness. For example, the demand for ecotourism is increasing. Ecotourism provides an opportunity to develop tourism in ways that minimise the industry's negative impacts and actively promotes the conservation of Earth's unique biodiversity. Ecotourism can ensure a good living for local inhabitants while not detracting from their traditional lifestyles, intruding on their customs or spoiling in some way the area in which they live.

Question

According to the text, what are the positive effects of ecotourism?

1. L'ISEE (indicatore della situazione economica equivalente) e il suo utilizzo nelle attività poste in essere dai Centri per l'Impiego
2. L'assunzione dei lavoratori stranieri
3. Le principali fonti normative del pubblico impiego
4. Qual è il pericolo possibile se si riceve un messaggio di posta elettronica contenente un allegato?

## The future is green

Many areas of our society and lifestyle are being effected by the growing environmental awareness. For example, the demand for ecotourism is increasing. Ecotourism provides an opportunity to develop tourism in ways that minimise the industry's negative impacts and actively promotes the conservation of Earth's unique biodiversity. Ecotourism can ensure a good living for local inhabitants while not detracting from their traditional lifestyles, intruding on their customs or spoiling in some way the area in which they live.

### Question

According to the text, what are the positive effects of ecotourism?

1. Il diritto di accesso agli atti amministrativi ai sensi dell'art. 22 e seguenti della L. 241/90 s.m.i.
2. L'inserimento lavorativo dei disabili psichici ai sensi della L. 68/99
3. La tutela della privacy
4. Cosa si intende con il termine *login*?

## **Yellowstone National Park**

Yellowstone National Park is a national park in the United States. Its name was taken from the Yellowstone River, which flows through the park. Yellowstone became a UNESCO World Heritage Site in 1978. It is a home to grizzly bears, wolves and bison. Yellowstone National Park is also famous for its geysers and hot springs. The park contains about half the world's geysers. The Old Faithful Geyser, the world's most famous geyser, is in Yellowstone National Park. Each year many tourists visit the park to see the geysers and animals there.

### **Question**

According to the text, what do tourists want to see in Yellowstone National Park?

1. Il silenzio amministrativo
2. Le azioni di politica attiva del lavoro attualmente operative in Regione Lazio con particolare riferimento a Garanzia Giovani
3. Il trattamento economico del pubblico dipendente: la retribuzione
4. Quali sono le estensioni di file più diffuse in ambiente office?

## **An interview with Marie Kondo**

As a student in Japan, Marie Kondo tidied her friends' apartments. Very quickly word spread that when Marie comes over, things get very well organized. When she started working, she realised that her passion for tidying could become a career. Therefore, she developed a motto — "Keep only what sparks joy" — and turned it into a successful business, along with best-selling books. Her latest, "Joy at Work," tackles organization at the office. Marie thinks that tidying is a skill and she wants to teach it.

### **Question**

According to the text, when did Marie realise that her passion for tidying could become a career?

1. Modalità della costituzione del rapporto di lavoro nella p.a.
2. Gli ammortizzatori sociali in caso di disoccupazione: la nuova prestazione di assicurazione sociale per l'impiego (NASPI)
3. Il titolare ed il responsabile del trattamento dei dati ai sensi della vigente normativa in materia privacy
4. Cosa si intende per coda di stampa?

## **Bollywood**

The word Bollywood, an Indian Hollywood, refers to the Hindi language movie industry in India. The word is often used to describe Indian cinema as a whole, but more precisely it means Hindi language movies only. The term Bollywood combines Bombay (where most Hindi movies are made) and Hollywood (where most American movies are made). Bollywood makes many movies each year. Many Bollywood movies are called Masala movies. In Hindi, Masala means spice. These movies usually have higher levels of emotions, songs, revenge and differences between rich and poor in them.

### **Question**

According to the text, what does the word Bollywood refer to?

1. La somministrazione di lavoro
2. Obbligo di assunzione delle persone disabili e relative sanzioni in caso di inosservanza ai sensi della L. 68/99
3. Le tipologie di sanzioni disciplinari previste dal CCNL Funzioni Locali
4. A che cosa servono "username" e "password"?

## Jobs and Professions

When it comes to jobs and professions, key words are: employers (companies or persons that pay others for their work), customers (individuals who pay money for a product or service), and the economy. Teachers, people who instruct or train others, especially in a school, are crucial today. They help their students to become qualified for their future careers. There are many different kinds of teachers depending on the school where they work. Some teachers teach young children in kindergarten or primary schools. Others teach older children in middle, junior high and high schools.

### Question

According to the text, why are teachers so crucial, today?



1. Il contratto di lavoro subordinato a tempo indeterminato
2. Lo stato di disoccupazione
3. La contrattazione collettiva integrativa
4. Cosa è una cartella o directory?

## **Learn when to say no - and how to say yes**

If you say "yes" to everyone and everything, you cannot do all of it well. If you take on too many things, you could waste time, money and energy. In addition, you might distract yourself from what's really important for you. Therefore, you should learn when and how to say no and yes. The right "yes" allows you to serve others, make a difference, collaborate successfully and increase your influence. A considered "no" protects you. These principles will help you also at work, with the colleagues, or your boss.

### **Question**

According to the text, what are the main problems when you say "yes" to everyone and everything?



1. Il patto per l'inclusione sociale nell'ambito della normativa relativa al reddito di cittadinanza
2. Partecipazione delle imprese alle gare d'appalto e rispetto delle norme in materia di inserimento lavorativo dei disabili: l'art. 17 della L. 68/99
3. Dati personali ai sensi della vigente disciplina sulla privacy
4. L'invio di un messaggio di posta elettronica presuppone che siano contemporaneamente in rete sia il mittente che il destinatario?

## London

London is the capital of the United Kingdom and England.

Finance is one of the most important and richest sectors of its economy, including banks, investment companies and insurance companies. The Bank of England is located in London and is the second oldest bank in the world. Also tourism is one of London's biggest industries. It is the most visited city in the world by international tourists with 18 million international visitors per year. Within the UK, London is home to the ten most-visited tourist attractions. Tourism employed about 350 full-time workers in London in 2003.

## Question

According to the text, which are the richest sectors of London's economy?

1. Il Patto per il lavoro nell'ambito della normativa relativa al reddito di cittadinanza
2. Assunzioni obbligatorie delle persone disabili e quote di riserva ai sensi della L. 68/99
3. Dichiarazioni sostitutive di certificazioni e dichiarazione sostitutiva di atto di notorietà
4. Qual è l'utilizzo principale del programma "Microsoft access"?

## **Christine Sun Kim**

Christine Sun was born deaf, and she was taught to believe that sound was not a part of her life, that it was a hearing person's thing. Yet, she felt that sound was very much a part of her life, really, on her mind every day. Through her art, she discovered similarities between American Sign Language and music, and she realized that sound doesn't have to be known solely through the ears: it can be felt, seen and experienced as an idea. She invites people to open their eyes and ears and participate in the rich treasure of visual language.

### **Question**

According to the text, how did Christine Sun discover similarities between American Sign Language and music?

1. Servizi e misure di politica attiva del lavoro ai sensi dell'art. 18 del D. Lgs. 150/2015 s.m.i.
2. La potestà legislativa e il potere regolamentare delle Regioni
3. Il contratto individuale di lavoro e suo contenuto
4. Cosa si intende con il termine "provider"?

## Health

According to the World Health Organization (WHO), Health is "a state of complete physical, mental, and social well-being and not merely the absence of disease". Physical is about the body. Physical fitness refers to good body health. It is dependent on genetic determinators and also on social, economic and ecological factors. That means, one's genes are partly responsible for one's physical health, but also other circumstances: where you live, how clean or polluted your water and the air around you is, but also how good your social and medical system is.

## Question

According to the text, what is "Physical fitness"?

1. Il contratto di lavoro a tempo determinato
2. Le modalità di assunzione delle persone disabili: le convenzioni ex art. 11 della L. 68/99
3. La trasparenza delle amministrazioni pubbliche: l'Ufficio Relazione con il Pubblico (URP)
4. Cosa si intende per *open data*?

## London

London is the capital of the United Kingdom and England. With its location along the River Thames, it is the city with the highest population in the United Kingdom. The city was founded by the Romans two millennia ago under the name Londinium.

For the 19th and much of the 20th centuries, London was a major manufacturing centre, with over 1 million industrial workers in 1960. Many products were made in London including ships, electronics and cars. In modern times, London is one of the world's most important political, economic and cultural centers.

## Question

According to the text, what are the main products that were made in London in the 19th and 20th centuries?

1. I divieti di licenziamento: il licenziamento discriminatorio
2. La programmazione regionale in materia di politiche attive a valere sul Fondo Sociale Europeo (FSE) e il suo impatto sui Centri per l'Impiego
3. La digitalizzazione dell'azione amministrativa: il Codice dell'Amministrazione digitale
4. Cos'è una *intranet*?

## Paris

Paris (nicknamed the "City of light") is the capital city of France, and the largest city in France. Paris has much to offer for sightseeing. The Louvre is a museum with very famous old works of art, such as the Mona Lisa, the mysterious portrait painted in oil by Leonardo da Vinci and the Venus de Milo, an ancient Greek statue. The Louvre was built as a house for French kings. It is the third biggest museum in the world, with 60,000 square metres of show room. It is the most visited art museum in the world with over 5 million people visiting it each year.

## Question

According to the text, why was the Louvre built?

1. Il patto di servizio personalizzato
2. L'assunzione delle persone disabili presso le PP.AA.
3. I vizi dell'atto amministrativo
4. Cos'è un motore di ricerca?

## **An interview with Marie Kondo**

Marie Kondo developed a motto — “Keep only what sparks joy” — and turned it into a successful business, along with best-selling books. Marie thinks that tidying is a skill and she wants to teach it. Her crucial rules are: first, forget the preconception that you were born unable to tidy. Second, focus on what you want to keep, not what to discard. Finally, follow the KonMari method: Tidy up in one shot; tackle your belongings by category; and ensure you have a set place for every item you choose to keep. Clutter is caused by a failure to return things to where they belong.

### Question

According to the text, what are Marie's crucial rules?

1. La rete nazionale dei servizi per le politiche del lavoro ai sensi del D. Lgs. 150/2015
2. Il sistema di classificazione del personale del comparto Funzioni Locali
3. La tutela del dipendente pubblico che segnala illeciti
4. Cosa si indica con il termine *account*?

## Fake News

What do we know about the word 'fake'? The word 'fake' is first recorded in the late 18th century. It is slang used by criminals in London with meanings connected to their illegal activities. Today it can be an adjective, a noun or a verb and is used when talking about things that are not real, not genuine but are designed to make people think that they are real or are genuine. So where do we see this word? The news is full of stories of fakes – fake works of art, fake concert tickets, fake documents and fake qualifications, to name only a few. In some places you can buy fake designer goods.

Question:

According to the text, when was the word 'fake' first recorded?

1. L'organizzazione delle politiche attive, i Centri per l'impiego e il ruolo dell'ANPAL
2. IL Garante della privacy
3. Lo statuto regionale
4. Come si chiama l'operazione consistente nel cancellare completamente il contenuto di un disco rigido?

## Yellowstone National Park

Yellowstone National Park is a national park in the United States. It was established by United States President Ulysses S. Grant and was the world's first national park. Many tourists visit the park each year. It is the center of the Greater Yellowstone Ecosystem, the largest remaining nearly intact ecosystem in the Earth's northern temperate zone. It includes many types of ecosystems, but the biggest is the subalpine forest. . It is a home to grizzly bears, wolves and bison. Yellowstone became a UNESCO World Heritage Site in 1978.

### Question

According to the text, when did Yellowstone National Park become a UNESCO World Heritage Site?



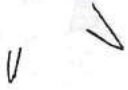
1. Il pubblico impiego: concetti generali ed evoluzione normativa
2. Si presenta al Centro per l'Impiego un'azienda con più di 50 dipendenti che ha necessità di assumere persone disabili al fine di rispettare la quota d'obbligo prevista dall'art. 3 della Legge 68/99 e s.m.i. Alla luce della disciplina nazionale e regionale vigente, si illustrino le modalità e le procedure da porre in essere affinché l'azienda possa provvedere all'assunzione delle unità di personale
3. Progressione economica all'interno della categoria di appartenenza
4. Cosa si indica con il termine "software"?

## Yellowstone National Park

Yellowstone National Park was established as the first national park in the United States. The park is a popular destination for visitors who enjoy ecological tourism as it offers forests, mountains, and abundant ecosystems to explore. Some of Yellowstone's most well-known landmarks are its geothermal hot springs and geysers, the most famous of which is named Old Faithful. Lisa and her friends decided to take a camping trip to Yellowstone National Park. They arranged to stay at one of the park's many convenient campsites. For their camping trip, they brought their backpacks, sleeping bags, food and drinks.

### Question

According to the text, why is Yellowstone National Park a popular destination for visitors?



1. Il pubblico impiego: concetti generali ed evoluzione normativa
2. Gli ammortizzatori sociali in caso di disoccupazione: la nuova prestazione di assicurazione sociale per l'impiego (NASPI)
3. Progressione economica all'interno della categoria di appartenenza;
4. Cosa si intende per coda di stampa?

## **Bollywood**

The word Bollywood, an Indian Hollywood, refers to the Hindi language movie industry in India. The word is often used to describe Indian cinema as a whole, but more precisely it means Hindi language movies only. The term Bollywood combines Bombay (where most Hindi movies are made) and Hollywood (where most American movies are made). Bollywood makes many movies each year. Many Bollywood movies are called Masala movies. In Hindi, Masala means spice. These movies usually have higher levels of emotions, songs, revenge and differences between rich and poor in them.

### **Question**

According to the text, what does the word Bollywood refer to?

1. L'organizzazione delle politiche attive, i Centri per l'impiego e il ruolo dell'ANPAL
2. Principi e caratteristiche della responsabilità penale
3. IL Garante della privacy
4. Come si chiama l'operazione consistente nel cancellare completamente il contenuto di un disco rigido?

## **The future is green**

Many areas of our society and lifestyle are being affected by the growing environmental awareness. For example, the demand for ecotourism is increasing. Ecotourism provides an opportunity to develop tourism in ways that minimise the industry's negative impacts and actively promotes the conservation of Earth's unique biodiversity. Ecotourism can ensure a good living for local inhabitants while not detracting from their traditional lifestyles, intruding on their customs or spoiling in some way the area in which they live.

Question

According to the text, what are the positive effects of ecotourism?

1. L'Ispettorato Nazionale del Lavoro (INL): funzioni e attività
2. L'assunzione delle persone disabili presso le PP.AA.
3. I vizi dell'atto amministrativo
4. Cosa si intende per desktop?

## **The future is green**

Governments, oil companies and other businesses are starting to realize that sustainability might be the only future that our planet has. The demand for oil is suffering from the impact of the corona-virus pandemic. The question is whether this will permanently change the course of the climate crisis. It is also clear that now the oil industry is preparing for a new era. For instance, the British oil company BP published its annual report on the future of energy in September. It acknowledges that oil will be replaced by green electricity from wind farms and solar panels.

### **Question**

According to the text, what is the view expressed by the oil company BP in its annual report?

1. Modalità della costituzione del rapporto di lavoro nella p.a.
2. Si presenta al Centro per l'Impiego un'azienda con più di 50 dipendenti che ha necessità di assumere persone disabili al fine di rispettare la quota d'obbligo prevista dall'art. 3 della Legge 68/99 e s.m.i. Alla luce della disciplina nazionale e regionale vigente, si illustrino le modalità e le procedure da porre in essere affinché l'azienda possa provvedere all'assunzione delle unità di personale
3. Il titolare ed il responsabile del trattamento dei dati ai sensi della vigente normativa in materia privacy
4. Cosa si indica con il termine "software"?

## **Yellowstone National Park**

Yellowstone National Park was established as the first national park in the United States. The park is a popular destination for visitors who enjoy ecological tourism as it offers forests, mountains, and abundant ecosystems to explore. Some of Yellowstone's most well-known landmarks are its geothermal hot springs and geysers, the most famous of which is named Old Faithful. Lisa and her friends decided to take a camping trip to Yellowstone National Park. They arranged to stay at one of the park's many convenient campsites. For their camping trip, they brought their backpacks, sleeping bags, food and drinks.

### **Question**

According to the text, why is Yellowstone National Park a popular destination for visitors?

1. I beneficiari del reddito di cittadinanza: requisiti, rapporti tra RDC, NASPI e DIS-COLL, compatibilità tra RDC e attività lavorativa subordinata, autonoma o d'impresa
2. La congruità dell'offerta di lavoro
3. Differenza fra contratto di lavoro a tempo determinato e contratto di lavoro a tempo parziale
4. Cosa si intende per WI-FI?

## Hollywood

Hollywood is a district in Los Angeles, California. It is very famous around the world as a place where movies and television series are made. It has many different attractions such as the Hollywood Walk of Fame, Universal Studios and the famous Hollywood Sign. Many tourists come to Hollywood to see all of these things. Because of the importance of Hollywood in the movie industry of the United States, the whole industry is often called "Hollywood", even though not all movies are made in Hollywood.

## Question

According to the text, what are the main attractions of Hollywood?

1. Un'azienda operante nel settore della grande distribuzione si reca al Centro per l'Impiego per la ricerca di personale. Alla luce della disciplina nazionale e regionale, si illustrino i servizi che possono essere offerti con particolare riferimento al servizio di incrocio domanda/offerta di lavoro
2. La dichiarazione di immediata disponibilità (DID)
3. Il codice disciplinare
4. Cosa si intende per cyber security?

## Fake News

The word 'fake' is first recorded in the late 18th century. It is slang used by criminals in London with meanings connected to their illegal activities. Today it can be an adjective, a noun or a verb and is used when talking about things that are not genuine, not real, but are designed to make people think that they are genuine or are real. The news is full of stories of fakes, but you can find also fake works of art, fake concert tickets, fake documents and fake qualifications. In some places you can buy fake designer goods either knowingly or unknowingly.

Question:

According to the text, what does the word 'fake' mean?



1. Il telelavoro: nozione e caratteristiche
2. Si presenta al Centro per l'Impiego di appartenenza una persona disabile con grado di invalidità pari al 60%. Alla luce della normativa nazionale e regionale vigente si illustri la tipologia di servizi da offrire all'utente
3. Obblighi di pubblicazione della P.A. ai sensi della normativa sulla trasparenza
4. Nel menu "avvio" cosa permette l'opzione "dati recenti"?

## Health

According to the World Health Organization (WHO), Health is "a state of complete physical, mental, and social well-being and not merely the absence of disease". Physical is about the body. Mental is about how people think and feel. Social is about how people live with other people. It is about family, work, school and friends. Physical fitness refers to good body health. It is dependent on genetic determinators and also on social, economic and ecological factors. That means that one's genes are partly responsible for one's physical health, but also other circumstances: where you live, how clean or polluted your water and the air around you is.

### Question

According to the text, what does the expression "Physical fitness" refer to?



1. Il pubblico impiego: processo di privatizzazione, T.U. (D.Lgs. 165/2001), revisione del T.U. (D. Lgs. 75/2017
2. Il servizio di supporto all'auto-imprenditoria offerto dal Centro per l'impiego
3. I principali istituti di assenza previsti dal CCNL
4. Quali componenti possono essere danneggiati da un virus?

## Information

What is information? Information is knowledge; it's facts and details about a particular subject. Grammatically, information is an uncountable noun, so we talk about 'bits of information' or 'pieces of information', but we never talk about 'informations'. 'Information' has a number of very closely related grammatical variations. The verb 'to inform' is quite formal and means 'to tell someone something' and the adjective 'informative' is used to describe information that is useful and interesting.

Question:

According to the text, what does the word "Information" mean?

1. Gli ammortizzatori sociali in caso di disoccupazione: l'indennità di disoccupazione DIS-COLL per i lavoratori subordinati
2. Il SILD – Servizio per l'inserimento lavorativo dei disabili nella L. 68/99: funzioni e compiti
3. Rapporti fra procedimento disciplinare e procedimento penale
4. Cos'è il software Outlook e quali sono i principali utilizzi?

## London

London is the capital of the United Kingdom and England. It is the city with the highest population in the United Kingdom. With its location along the River Thames, London has been a central city since it was founded by the Romans two millennia ago, under the name Londinium. Nevertheless, initially, London's original city center, the City of London, was a small city. Since the end of the 19th century, London has developed around this city center. Nowadays, this area forms the region of London, as well as the Greater London administrative unit, led by the Mayor of London and the London Assembly.

## Question

According to the text, when was London founded by the Romans?

1. Il patto di servizio personalizzato
2. La sospensione degli obblighi assunzionali delle persone disabili ai sensi della L. 68/99
3. Responsabilità disciplinare, in particolare per false attestazioni o certificazioni
4. Cos'è un motore di ricerca?

## **An interview with Marie Kondo**

Marie Kondo developed a motto — “Keep only what sparks joy” — and turned it into a successful business, along with best-selling books. Marie thinks that tidying is a skill and she wants to teach it. Her crucial rules are: first, forget the preconception that you were born unable to tidy. Second, focus on what you want to keep, not what to discard. Finally, follow the KonMari method: Tidy up in one shot; tackle your belongings by category; and ensure you have a set place for every item you choose to keep. Clutter is caused by a failure to return things to where they belong.

### **Question**

According to the text, what are Marie's crucial rules?

1. Gli incentivi contributivi alle assunzioni
2. L'assegno di ricollocazione
3. Il CCNL Funzioni Locali
4. Cosa si intende con il termine spamming?

## Chicago

Chicago is a city in the U.S. State of Illinois. It is the third largest city in the United States. As of 2018, the population is 2 million. It is the city with the largest population in the Midwestern United States. The Great Chicago Fire of 1871 destroyed many square miles and made more than 100,000 people homeless. Major efforts were made to rebuild it. Chicago's population grew when more construction jobs came. Chicago is a center for finance, culture, trade, industry, education, technology, telecommunications, and transportation. It is one of the largest markets of the world.

Question:

According to the text, what was the main effect of the Great Chicago Fire?

2

1. Gli ammortizzatori sociali in costanza di rapporto di lavoro: CIGO, CIGS, contratto di solidarietà
2. La partecipazione al procedimento amministrativo ai sensi della L. 241/90
3. La Giunta Regionale
4. Nel software "MS word" cosa si intende per layout di stampa?

## Paris

Paris (nicknamed the "City of light") is the capital city of France, and the largest city in France. Paris is also the center of French economy, politics, traffic and culture. Paris has many art museums and historical buildings. As a traffic center, Paris has a very good underground subway system (called the Metro). The Metro was built in 1900, and its total length is more than 200 km (120 mi). It also has two airports. The city has a multi-cultural style, because 20% of the people there are from outside France. There are many different restaurants with all kinds of food. Paris also has some types of pollution like air pollution and light pollution.

## Question

According to the text, Paris has a multi-cultural style: could you please explain why?

1. Esclusioni, esoneri parziali e contributi esonerativi in materia di assunzioni delle persone disabili ai sensi dell'art. 5 della L. 68/99
2. Il sistema di valutazione dei dipendenti pubblici
3. Differenza tra responsabilità civile e responsabilità penale
4. Cos'è un dominio di posta elettronica e come si indica all'interno di un indirizzo e-mail?

## **Jobs and Professions**

The word job means the regular work that a person does to earn money. As you can easily understand, jobs or forms of employment wherein employees perform a service or duty in exchange for financial compensation, play a prominent role in society. Furthermore, all jobs are important, as they simply would not exist if their specific responsibilities were not of value to employers (companies or people that pay others for their work), customers (individuals who pay money for a product or service), and the economy generally.

Question

According to the text, are there jobs more valuable than others?

1. Le cause di estinzione del rapporto di lavoro: il licenziamento individuale
2. Le modalità di assunzione delle persone disabili ai sensi dell'art. 7 della L. 68/99
3. Il principio di esclusività del rapporto di lavoro e le sue deroghe
4. E' possibile recuperare una email o un file dopo un'erronea cancellazione?

## Disinformation

'Disinformation' is deliberately fake information, but there's also 'misinformation' which is accidentally fake information. So, for example if you are sharing something that you did not know was fake, that is 'misinformation'. The best tip that I can give you is this: if you see something in the news, check or verify the story, so you may be able to confirm that it is indeed true. The expression 'Double-sourcing' means checking if a news or a story is true by seeing if two independent sources are reporting the same thing.

### Question

According to the text, what does "Double-sourcing" mean?

1. Si presenta al Centro per l'Impiego un'azienda con 40 dipendenti che ha necessità di assumere persone disabili al fine di rispettare la quota d'obbligo prevista dalla Legge 68/99 e s.m.i. Alla luce della disciplina nazionale e regionale vigente, si illustrino i servizi che possono essere offerti con particolare riferimento alle convenzioni di cui all'art. 11 della Legge 68/99 s.m.i.
2. La dirigenza: la distinzione tra poteri di indirizzo e poteri di gestione, competenze dei dirigenti, conferimento e revoca degli incarichi dirigenziali
3. Rifiuto ed omissione di atti di ufficio
4. Cosa è un browser e a quale scopo viene utilizzato?

## How Netflix expanded to 190 countries in 7 years

Netflix's global growth is a big factor in the company's success. Other U.S. internet companies have scaled internationally, of course (Facebook and Google are two obvious examples). But Netflix's globalization strategy, and many of the challenges it has had to overcome, are unique. Netflix must face a diverse set of national regulatory restrictions, such as those that limit what content can be made available in local markets. International subscribers, many of whom are not fluent in English, often prefer local-language programming. And many potential subscribers, accustomed to free content, remain hesitant to pay for streaming services at all.

Question

According to the text, what are the main challenges for



1. Il sistema di incentivi alle assunzioni dei disabili previsto dalla L. 68/99
2. Il patto di prova
3. Il rapporto di pubblico impiego
4. Nel software MS Word, che cos'è il font?

## Information

Information is an uncountable noun meaning 'facts about someone or something'. It is often followed by about, but in more formal contexts, information may be followed by on. When it comes to fake news, you can talk about 'disinformation' which is deliberately fake information, or 'misinformation' which is accidentally fake information. So, for example if you're sharing something that you didn't know was fake, that's 'misinformation', but you might hear 'misinformation' and 'disinformation' being used interchangeably.

## Question

According to the text, what is misinformation?