

PROVA ORALE 13 NOVEMBRE 2023

Cosa identifica l'acronimo CUR e come funziona?

Il Parlamento

Thanksgiving

Thanksgiving is a holiday celebrated predominantly in North America, and it possesses a different meaning in each of the countries where it is acknowledged. In the United States, Thanksgiving is a federal holiday (meaning all government employees and most private employees are given a day off of work), and always takes place on the Fourth Thursday in November, regardless of the date.

Che differenza c'è tra file e cartella?

**Quali sono i contenuti del DTO?**

**I vizi del provvedimento amministrativo**

**What happens on World Refugee Day?**

**There are a lot of events on 20 June in different countries. These events are often organised by, or involve, refugees themselves. Many cities light up landmarks in blue to show solidarity with refugees, such as the Tokyo Tower in Tokyo and the Empire State Building in New York. Some places hold concerts, art exhibitions or food festivals. In many countries there are charity walks, runs, swims and bike rides to raise money for refugees. Walking or running a long way helps make us aware of the distance some refugees have to travel to safety.**

**Nella posta elettronica a cosa corrispondono i campi Cc e CCN?**

**Cos'è la Commissione Consultiva ex art 75 bis?**

**Le fasi del procedimento amministrativo**

**What is World Tourism Day?**

**The United Nations World Tourism Day is a day for thinking about tourism and its effects on people and places. It is celebrated every year on 27 September. On this day, people meet to discuss tourism and try to solve the problems that tourism creates. The meetings are organised by a different country or group of countries every year.**

**Che cosa sono i sistemi operativi?**

**Che cos'è il DTO?**

**Le tipologie di sanzioni disciplinari previste dal CCNL funzioni locali**

**Halloween**

**Halloween is a holiday that's celebrated in America on 31 October of each year, regardless of what day of the week this date falls on. Although it is rooted in religion, Halloween today is enjoyed mainly because of its decorations, costumes, candy, treats, and general excitement, and furthermore, it is enjoyed by most everyone. Before Halloween, many individuals carve a design into an orange-colored pumpkin, or a solid, durable vegetable.**

**È possibile ripristinare un file che per errore è stato spostato nel cestino?**



**Cosa è il PSAP di 1° livello?**

**La Concussione (art. 317 c.p.)**

**Los Angeles**

**Stephanie recently took a weekend trip to Los Angeles, California. Los Angeles is a coastal city situated along the Pacific Ocean. Many celebrities earned their claim to fame here. Although the town offers many attractions centred around Hollywood culture, there is a lot to see and visit in Los Angeles. Of course, all things related to Hollywood are popular tourist attractions. In downtown Hollywood, it's possible to take a stroll along the Hollywood Walk of Fame.**

**Fare un esempio di periferiche di input e di output**

**Quali sono le condizioni che generano l'iperafflusso della CUR per chiamate di competenza dei Vigili del Fuoco?**

**Le funzioni amministrative della Giunta regionale**

**Miami**

**Christina visited Miami during her winter vacation. She is from Boston, where it is cold during the winter months. Miami, however, has a very warm climate. There are many sunny days in Miami, and people can go to the beach all year long. Christina spent a good portion of her trip on the beach to relax and sunbathe. However, she also explored Miami and its surroundings. She took a lot of pictures.**

**Quali sono i browser per navigare in internet attualmente più diffusi?**

**Cosa è il Concentratore Interforze?**

**Il Presidente del Consiglio dei Ministri**

**Shakespeare**

**William Shakespeare was a poet and a playwright and is widely regarded as the greatest writer in the English language. He was born in Stratford-upon-Avon, in central England, in 1564 and he died in 1616. His surviving work consists of 38 plays, 154 sonnets and some other poems. He is best known for his plays, which have been translated into every major language and are performed more than those of any other playwright in the world.**

**Cosa si intende con l'espressione "zippare un file"?**

**Cosa stabilisce la direttiva 2002/22/CE relativa al servizio universale e ai diritti degli utenti in materia di reti e di servizi di comunicazione elettronica?**

**Principali caratteristiche della responsabilità penale**

**Christmas**

**A Christian holiday signifying the birth of Jesus, Christmas is widely celebrated and enjoyed across the United States and the world. The holiday always falls on 25 December (regardless of the day of the week), and is typically accompanied by decorations, presents, and special meals. Specifically, the legend behind Christmas (and the one that most children are told) is that Santa Claus, a bearded, hefty, jolly, and red-jacket-wearing old man who lives in the North Pole, spends the year crafting presents.**

**A cosa serve il programma di Excel?**

Cosa fa l'OT NUE in applicazione del "filtro laico tecnico" in caso di ricezione di una chiamata riferibile ad un evento per il quale i VVF hanno chiesto la "sospensione" del trasferimento delle chiamate e schede contatto relative?

La disciplina del responsabile del trattamento dei dati personali (art.28 GDPR)

Hamlet

This play is about revenge and also about how difficult it is to take action sometimes, even when it is important. Hamlet's father is murdered by another man, who then marries Hamlet's mother. Everybody wants to see Hamlet dead. Hamlet must take revenge, but will he be able to? The famous quotation 'To be or not to be, that is the question' comes from this play.

Che cosa è l'hard disk?

Cosa si intende per adeguatezza della sede nella quale è ospitato il psap1?

Le istituzioni europee

The Merchant of Venice

This play is about the idea that people usually get what they deserve in the end, good or bad. Antonio, a businessman, borrows money from Shylock, a money lender. If he doesn't pay back this money in time, Shylock will cut off a piece of his body. Antonio loses all his business and must pay this terrible price ... but is saved by love.

In cosa consiste una operazione di backup?

In base al DTO, quali sono i principi fondanti sui quali si poggia la costruzione logica del modello della CUR?

Prerogative dei Consiglieri regionali

Valentine's Day

Valentine's Day (or Saint Valentine's Day) is a holiday that, in the United States, takes place on February 14, and technically signifies the accomplishments of St. Valentine, a third-century Roman saint. With that said, most Americans, instead of honoring St. Valentine through religious ceremony, enjoy the holiday by engaging in romantic behaviours, like gifts, special dinners, and other acknowledgements of affection.

Che cosa è un browser?

**Quali sono gli enti di soccorso coinvolti nella gestione delle richieste delle CUR NUE di Roma e Lazio?**

**La riserva di legge**

**Eat well**

**Your diet can also change how you feel. If you eat a lot of crisps, cake, chocolate, etc., your blood sugar will rise and fall, which could make you feel angry or tired. You should eat enough vegetables and fruit, or you may miss nutrients that your body and brain need to make you feel well. Drink enough water too – otherwise, it's difficult to think clearly.**

**Che tipo di computer è un notebook?**



Cosa stabilisce la direttiva 91/396/CEE sull'introduzione di un numero unico europeo per chiamate di emergenza?

Le fonti del diritto

Chicago

John recently came back from a trip to Chicago, Illinois. This midwestern metropolis is found along the shore of Lake Michigan. During his visit, John spent a lot of time exploring the city to visit important landmarks and monuments. Chicago has many historic places to visit. John found the Chicago Water Tower impressive as it is one of the few remaining landmarks to have survived the Great Chicago Fire of 1871.

Qual è la differenza tra Hardware e Software?

**Cosa sono le postazioni di Call Taking e come sono composte?**

**La tutela del dipendente che segnala illeciti**

**Tourism**

**Do you like travelling to other places, cities and countries? Many people do. Tourism is a huge industry – it's as large as or larger than the oil, food and car industries. It creates so many jobs that one in every ten people in the world works in tourism. However, for many people and places, tourism is not a completely positive thing.**

**Quale è la differenza tra dispositivi di input e output?**

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Nei casi in cui non siano automaticamente disponibili i dati di localizzazione, ovvero sia ritenuto utile per favorire le attività di soccorso, e non risulti compromessa la necessaria rapidità nella gestione della chiamata, come può intervenire l'Operatore della CUR NUE 112?

La potestà amministrativa della regione Lazio

World Oceans Day

Did you know that 71 per cent of our planet is covered in ocean? That's why we call Earth the 'Blue Planet'. People around the world wear blue to celebrate World Oceans Day on 8 June every year. United Nations World Oceans Day is a special day for learning about oceans, why they're in danger and how essential it is to protect them.

È possibile ripristinare un file che errore è stato spostato nel cestino?

**Cosa fa L'OT NUE in applicazione del "filtro laico tecnico" in caso di ricezione di una chiamata differibile?**

**I decreti legislativi o delegati**

**What we can all do for peace**

**War and conflict are often out of our control, but everyone can be responsible for their own behaviour. For example, you can try to bring peace to your personal life by saying sorry and making peace with someone you know. Or you can learn and practise the skills to help your schoolmates resolve misunderstandings and arguments. Individual actions add up to great things when they are multiplied by millions of people all over the planet, and we can all contribute to making the world a more peaceful place.**

**Differenza fra posta elettronica ordinaria e posta elettronica certificata.**

**Durante l'applicazione del "filtro laico tecnico", in caso di una chiamata di emergenza discriminata come "differibile", cosa deve dire l'OT NUE prima di chiudere la conversazione?**

**Le competenze della Corte Costituzionale**

**The Edinburgh Jazz and Blues Festival**

**Music lovers come to this festival to enjoy music shows around the city. One of the highlights of this musical festival is the street carnival which is free to all. Artists perform street theatre, dance and circus shows in amazing costumes and everyone can enjoy the music and join in the dancing.**

**Quale è la differenza tra Hardware e Software?**

**Come vengono gestite le chiamate extra-territoriali?**

**I principi costituzionali di imparzialità e buon andamento**

**The Edinburgh International Book Festival**

**The largest book festival in the world began in 1983 and takes place every year in Charlotte Square Gardens in the centre of Edinburgh. There are over 700 events for children and adults who love books. You can meet many authors, talk to them, ask them to sign a book or listen to them talk about their stories. Children can listen to stories and watch illustrators draw pictures of the stories.**

**Che differenza c'è tra file e cartella?**

**Qual è la definizione di “Alert automatico”?**

**Cosa è il GDPR e cosa prevede?**

**The rainbow flag**

**The rainbow flag has been used as a symbol for gay pride for many years, but where did these famous six stripes come from? Well, the flag's range of bright colours are used by some people as a symbol to celebrate people's differences and to say that everyone should feel included, no matter who they love or how they feel about themselves.**

**Qual è l'estensione di un file di Microsoft Word?**

**Che cosa è la VPN emergenze?**

**Le Direzioni regionali**

**The consequences of war**

**War destroys homes, families and communities. People affected by war often go through huge emotional stress. They may suffer from anxiety, depression and other effects of trauma for a long time afterwards. Teenagers may also lose their education as schooling is interrupted or stopped.**

**Quale è il programma di Microsoft che gestisce le e-mail?**



**Nel Sistema dell'Emergenza, su cosa non ha competenza la CUR NUE 112?**

**La consuetudine quale fonte del diritto**

**Spend time with others**

**Everyone needs time alone sometimes, but it's healthy to socialise. Spend time together with people you like, trust and who make you feel good. If you feel lonely, try volunteering. It's a good way of meeting new people, and you'll feel good about helping others. One survey showed that 48 per cent of people who volunteered for more than two years said they felt less depressed as a result.**

**Che cos'è un browser?**

Secondo l'Allegato 1 al DTO, quali sono le macrocategorie della Lista Eventi NUE 112?

Il rifiuto di atti d'ufficio e omissione (art. 328 c.p.)

**The International Day of Peace**

The International Day of Peace is on 21 September every year and aims to build a more peaceful world for everyone who lives in it. Every year on this day the United Nations asks for all fighting around the world to stop for 24 hours. This is called a ceasefire. There is also a minute of silence at 12 midday to honour victims of war and violence. Each year, there is a different theme for the Day of Peace, for example 'End racism: build peace' or 'Climate action for peace'.

Che cos'è l'hard disk?

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**Che cos'è l'hard disk?**

**Nel filtro laico tecnico quali sono le chiamate “non differibili”?**

**Il provvedimento amministrativo**

**International Day of Peace events**

**As well as taking part in the one-minute silence, people worldwide can get involved in many different events on 21 September. There are sports activities such as a football match for peace, or people can participate in yoga and meditation. Teenagers might choose to make artwork with a message about peace or explore the topic through film, music or dance projects.**

**Con Microsoft Word è possibile stampare su buste ed etichette?**

**Cosa stabilisce la direttiva 2002/58/CE del Parlamento europeo e del Consiglio, del 12 luglio 2002, relativa al trattamento dei dati personali e alla tutela della vita privata nel settore delle comunicazioni elettroniche (direttiva relativa alla vita privata e alle comunicazioni elettroniche)?**

**Il procedimento di approvazione delle leggi ordinarie**

**Food**

**While eating at a restaurant is an enjoyable and convenient occasional treat, most individuals and families prepare their meals at home. To make breakfast, lunch, and dinner daily, these persons must have the required foods and ingredients on hand and ready to go; foods and ingredients are typically purchased from a grocery store, or an establishment that distributes foods, drinks, household products, and other items that're used by the typical consumer.**

**Può funzionare un computer senza un sistema operativo?**

**Secondo il disciplinare tecnico operativo, da quali figure dipende l'operatività della sala?**

**Gli organi della Regione Lazio**

**Why we need oceans**

**Without oceans, life couldn't exist. Scientists don't know the exact number, but they think that oceans are home to 50 to 80 per cent of all species on Earth, from gigantic whales to microscopic plankton. Oceans hold about 97 per cent of all the water on our planet and give us rainwater and drinking water through the water cycle. Did you know that at least half the oxygen we breathe comes from the plants in the ocean? Oceans absorb carbon dioxide and give out oxygen.**

**In un programma di elaborazione testi, per "testo giustificato" cosa si intende?**

**Quali sono le modalità operative di trasferimento della chiamata pervenuta alla CUR NUE 112?**

**Il ricorso gerarchico**

### **Jobs and Professions**

**As has been the case for many years, jobs, or forms of employment wherein employees perform a service or duty in exchange for financial compensation, play a prominent role in society. Furthermore, all jobs—even those of seemingly little significance—are important, as they simply wouldn't exist if their specific responsibilities weren't of value to employers, customers and the economy generally.**

**In cosa consiste un'operazione di backup?**

**Da chi deve essere approvata ogni modifica al Disciplinare Tecnico Operativo?**

**Il Presidente del Consiglio dei Ministri**

**Going to work in the morning**

**My job is a long distance from my home, almost 50 miles away. I have to wake up early every morning, as I'm always in a rush. There's never enough time for a relaxed breakfast. At exactly 6:00 AM, I get into my car and start the long drive. I usually like driving on the highway more than in the city. During the morning rush hour, though, it's not very enjoyable. The heavy traffic is a little bit annoying.**

**Cosa si intende con l'espressione "zippare un file"?**





**Durante un iper-afflusso di chiamate verso i VVF, cosa deve fare il Referente di Turno in caso di richieste multiple di un evento già segnalato?**

**La responsabilità disciplinare del pubblico dipendente**

**The Statue of Liberty**

**The Statue of Liberty, arguably one of New York City's most iconic symbols, is a popular tourist attraction for first-time visitors to the city. This 150-foot monument was gifted to the United States from France in order to celebrate 100 years of America's independence. The statue is located on Liberty Island, and it is accessible by taking a ferry from either Battery Park in New York City or Liberty State Park in Jersey City.**

**Se devo fare una presentazione con delle slide da proiettare quale fra i moduli software del pacchetto Microsoft Office è opportuno usare?**

Con l'entrata in funzione del Sistema di Monitoraggio Dati Centralizzato 112, a chi vengono resi disponibili i dati raccolti, secondo procedure di autenticazione che permettano la consultazione dei soli dati di relativa competenza?

Le ipotesi di nullità del provvedimento amministrativo

The four seasons

The four seasons are spring, summer, fall, and winter, and although various areas of the United States experience drastically different weather during these times, all portions of the country recognize the seasons; winter in California may bring heat, and winter in New York may bring blizzards, but both periods are nevertheless winter.

Cos'è il corsivo?

Parla della figura del “Referente di Turno” della CUR NUE 112.

Diritti e doveri del dipendente pubblico.

### Food on Bonfire Night

It's normally quite cold in November in Britain, so on Bonfire Night people wear hats, scarves and gloves to spend the evening outside. They need some warm food too. Traditional Bonfire Night food is hot baked potatoes. They are cooked on the bonfire and filled with butter and cheese. There are also toffee apples (apples on a stick, covered in sweet toffee) and in the north of England they eat a special type of cake called parkin. Toasting marshmallows on the bonfire is also popular. Yum!

Quali comandi devo usare per copiare un testo?



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**In caso di occupazioni abusive, quale ente va allertato secondo l'Allegato 1 al DTO?**

**Il principio di esclusività del rapporto di lavoro pubblico**

**Too many tourists on Mt Fuji**

**Japan is worried about Mount Fuji. Too many tourists are visiting. It is causing problems. The area is very dirty. Authorities are thinking about how to solve the problems. Tourists may use a tram. This will limit how many people can go to the mountain. There are also problems with dirty bathrooms and trash on the paths.**

**Come viene detto un programma gratuito?**

Cosa è il PCCT?

Le principali fonti normative del pubblico impiego

What problems can tourism create?

Some places receive millions of tourists a year, which creates problems for local people. When tour buses block roads, it's hard for local people to get to work or school. Often, international companies open up, and small shops and restaurants close down. Another problem is accommodation – in Barcelona and New York, for example, many flats and houses are used as tourist accommodation, so homes for local people have become expensive and hard to find.

Cosa si intende per stampante multifunzione?



**Secondo il DTO, quali sono gli Enti coinvolti nel servizio NUE 112?**

**Come si costituisce il rapporto di pubblico impiego e la progressione di carriera**

**An Indian festival**

**Did you know that Diwali is one of the biggest events in the Indian calendar? It is celebrated around the world by Hindus, Sikhs and Jains. In London, Birmingham, Belfast, Edinburgh, Leicester and other multicultural cities in Britain, British Asians celebrate Diwali. Celebrations include firework displays, Diwali lanterns, music, dancing, plays, as well as delicious traditional Indian food and sweets.**

**Cosa si intende con il termine "spam"?**

Nel caso di eventi di competenza delle Forze dell'Ordine, cosa propone in automatico l'Applicativo NUE 112 in funzione presso la CUR a supporto dell'operatività della Centrale?

In quali materie esercita la potestà legislativa la Regione Lazio?

**Peace at school**

Schools also take part in a wide range of activities related to peace and unity, often focusing on preventing school violence and bullying. Working on peace at school doesn't have to stop after 21 September. Conflict between students can create a stressful learning environment and often take up time that should be for learning and teaching. To help with this problem, some schools are training students to be peacemakers or mediators.

Che cos'è un sistema operativo?

A handwritten signature in black ink, consisting of a stylized, cursive 'A' followed by a few loops and a horizontal stroke.

**Cosa fa l'OT NUE in applicazione del "filtro laico tecnico" in caso di ricezione di una chiamata indifferibile?**

**Il Consiglio regionale del Lazio**

**London**

**London is a famous and historic city. It is the capital of England in the United Kingdom. The city is quite popular for international tourism because London is home to one of the oldest-standing monarchies in the western hemisphere. Rita and Joanne recently traveled to London. They were very excited for their trip because this was their first journey overseas from the United States. And they decided that it will not be the last one.**

**Cosa si intende con il termine "hardware"?**



**Cosa contiene l'allegato 1 al Disciplinare Tecnico Operativo?**

**Le fonti del diritto**

**Marylin Monroe's house**

**Los Angeles City authorities vote about Marilyn Monroe's old house. They want to make it special. It is an important and cultural landmark. They do not want to demolish the building. All the people in the council agree with it. They vote that the house must stay there. Now, experts will decide if the house is really so important. Until then, it is not possible to make big changes to the house.**

**Che cos'è l'hard disk?**

**Nell'ambito dei PSAP2, qual è la differenza tra ente di soccorso competente e ente di soccorso concorrente?**

**La rivelazione ed utilizzazione di segreti di ufficio**

**The Royal Edinburgh Military Tattoo**

**This show is 65 years old and takes place every evening during the festival outside Edinburgh Castle. You can listen to pipers and drummers in military bands, watch traditional Scottish dancing and enjoy a firework display in the Edinburgh night sky. More than 200,000 people buy tickets to watch the show live and around 100 million people watch it on TV all over the world.**

**In informatica cosa sono i files con estensione .zip?**

**Cosa si intende per Call Dispatching?**

**Il responsabile del procedimento amministrativo**

**What exactly is a vegetarian diet?**

**A vegetarian eats no meat at all, including white meat (like chicken, turkey, etc.) or fish. Some people follow a semi-vegetarian diet. For example a 'pescatarian' is someone who eats no meat, but does eat fish and seafood. Other people call themselves 'flexitarian' – they are mainly vegetarian but allow themselves an occasional meat dish. Vegans, on the other hand, don't eat or use any animal products at all – for example they don't eat eggs, cheese or honey.**

**È vero che una PEC ha lo stesso valore legale di una raccomandata con ricevuta di ritorno?**

**Cosa è la scheda contatto?**

**I vari tipi di referendum**

**Yellowstone National Park**

**Yellowstone National Park, located in Idaho, Montana, and Wyoming, was established as the first national park in the United States. The park is a popular destination for visitors who enjoy ecological tourism as it offers forests, mountains, and abundant ecosystems to explore. Some of Yellowstone's most well-known landmarks are its geothermal hot springs and geysers, the most famous of which is named Old Faithful.**

**Cosa si intende con il termine "download"?**

**Cosa è il Trabocco?**

**Il principio di uguaglianza nella Costituzione**

**Penny for the Guy**

**In Britain only adults can buy fireworks but in the past they were sold to children too. During the days before Bonfire Night, children used to take their home-made Guys onto the streets and ask for 'a penny for the Guy' to collect money to buy fireworks. Now you have to be over 18 to buy fireworks, and safety on Bonfire Night is an important issue.**

**Cosa si intende per credenziali di accesso ad un sistema applicativo?**

La normativa concernente il Numero Unico dell'Emergenza prevede, tra i modelli di riferimento per le CUR, il Call Center Laico. Di cosa si tratta?

Il reato di peculato

Leicester

Leicester, in the north of England, has one of the most important Diwali celebrations outside of India. The Festival of Light in Leicester starts with a display of thousands of lights along Belgrave Road, also known as 'The Golden Mile'. There is Bollywood singing and dancing. You can go late-night shopping and restaurants stay open late too. All this is followed by spectacular fireworks. Tourists, visitors and local residents are all welcome to enjoy the fun.

Dove vengono memorizzati i dati all'interno del p.c.?

**Che tipo di chiamate consente di fare l'app Where Are U?**

**La Giunta regionale: composizione e durata**

**World Vegetarian Day**

**It's estimated that there are 1.5 billion vegetarians on the planet today. Not all of those people are vegetarian by choice. Some don't have access to meat, and for others it's simply too expensive. But for a lot of people – approximately 75 million worldwide – vegetarianism is a lifestyle choice. These vegetarians often choose a veggie diet for ethical, environmental or health reasons. World Vegetarian Day takes place on 1 October every year.**

**A cosa serve Outlook?**



In base al DTO, quale è il processo seguito nella gestione di una chiamata dell'utente?

**Il ricorso straordinario al Presidente della Repubblica**

**Nigeria crisis**

In Nigeria, prices go up a lot in August. Every year, the country looks at how much things cost. This is called inflation. And this time, it is really high at 25.8%. It is the highest number in 18 years. President Bola Tinubu does some things in May which make prices go up. He stops giving extra money to people and companies for petrol. He changes the way how money works between countries. This means that food and transport cost more now. And people are very upset.

**Differenza fra posta elettronica ordinaria e posta elettronica certificata.**



**Cosa si intende per “coda”?**

**Cosa è il GDPR e cosa prevede?**

**Japan has a new island**

**Japan has a new island. The island is about 100 meters wide. It is in the Ogasawara island chain. A volcano under the sea near Iwoto Island makes the island. The volcano erupts in October. Big eruptions start. These happen when magma meets water. Professor Fukashi Maeno sees the island. He is flying above the volcano. Smoke and ash go up during the eruptions.**

**Se sto visualizzando il contenuto di una cartella in Esplora Risorse, come posso selezionare file NON adiacenti?**

**Come si comporta l'operatore di fronte alle chiamate improprie?**

**Come è composto il Governo**

**Antarctica's ice is record low**

**In Antarctica, there's a problem. The ice in the sea is getting very small. This winter, it is the smallest ever. This makes scientists worried because they think it is because of the global warming. It is bad for animals like penguins. They need the ice for their homes and babies. Also, it can make the Earth warmer because ice sends sunlight back to space.**

**Come funziona il copia e incolla nei programmi di Office?**

**In quali modalità può arrivare una richiesta di soccorso urgente?**

**I vizi del provvedimento amministrativo**

**World's first eye transplant**

**Surgeons in New York do something really amazing. They complete the first whole-eye transplant in a person. The surgery lasts 21 hours. It is a big success. The person, Aaron James, still cannot see with his eye. The new eye is not talking to the brain yet. But the eye seems healthy. The blood is going through the vessels. Dr. Eduardo Rodriguez is very excited about this historic step. Doctors never think that this will be possible.**

**Quale software applicativo si utilizza per effettuare calcoli ed elaborare dati?**

**Come vengono gestite le chiamate pervenute al NUE 112 di competenza di altri Enti?**

**L'avvio del procedimento amministrativo**

**NASA's first asteroid lands in Utah**

**A NASA capsule comes back to Earth from space. It has something special inside, soil from an asteroid. This capsule travels through the sky and lands in a special place in Utah, near Salt Lake City. The US military uses this place for training and testing. This is only the third time ever that we get soil from space. NASA and the University of Arizona work together for six years to make all this happen.**

**Un file con estensione .docx, a quale software si riferisce?**

**Quale è lo stato giuridico degli operatori della Centrale Unica di Risposta?**

**La sanzione disciplinare più grave**

**Britain bans dangerous dogs**

The UK will ban the American XL bully dog breed. The Prime Minister Rishi Sunak says this. The ban will start at the end of this year. It happens because these dogs are having problems. They attack people. They are dangerous, especially for children. Recently, the American XL bully dog kills a person. The government must make a new law. This law will mean that the dog will be illegal in the UK. Many people are not happy about this dog breed.

**Che cosa è il "cloud"?**

**Nel caso in cui il chiamante sia un utente che parla una lingua straniera non conosciuta, l'Operatore della CUR cosa fa?**

**Il preavviso di rigetto**

**A boy destroys a famous tree**

**Police in England arrest a young boy. The boy is only 16 years old. The police believe that the boy cuts down a very old and famous tree. This tree is 300 years old. It is even in a Robin Hood movie. Kevin Costner plays in the movie. The police believe that someone cuts the tree down on purpose. It is not an accident. People in the area are very unhappy about it. The tree is part of their lives. They want to plant new trees like the old one.**

**Nella posta elettronica a cosa corrispondono i campi Cc e CCN?**

Quali sono i requisiti tecnici fondamentali per la realizzazione del NUE 112?

Il parlamento

Cosa si intende con il termine download?

### **The four seasons**

The four seasons are spring, summer, fall, and winter, and although various areas of the United States experience drastically different weather during these times, all portions of the country recognize the seasons; winter in California may bring heat, and winter in New York may bring blizzards, but both periods are nevertheless winter.

**Da chi deve essere approvata ogni modifica al Disciplinare Tecnico Operativo?**

**Le tipologie di sanzioni disciplinari previste dal CCNL funzioni locali**

**È possibile ripristinare un file che per errore è stato spostato nel cestino?**

### **13 Valentine's Day**

Valentine's Day (or Saint Valentine's Day) is a holiday that, in the United States, takes place on February 14, and technically signifies the accomplishments of St. Valentine, a third-century Roman saint. With that said, most Americans, instead of honoring St. Valentine through religious ceremony, enjoy the holiday by engaging in romantic behaviours, like gifts, special dinners, and other acknowledgements of affection.



**Sai indicarmi alcuni eventi riconducibili alla macrocategoria del Soccorso Tecnico Urgente?**

**La corte costituzionale**

**Qual è il programma di Microsoft che gestisce le e-mail?**

### **15 Washington, D.C.**

Yesterday, Stephen returned from a trip to Washington, D.C., the capital of the United States. His visit took place during the week prior to the Fourth of July. Logically, there were many activities and celebrations in town in preparation for Independence Day. During his stay in the city, Stephen visited a lot of important historical sites and monuments, and he left with a deeper understanding of the political history of the United States.

**In un Incidente con feriti con persona non accessibile (incastrato), quale ente va allertato secondo l'Allegato 1 al DTO?**

**L'autotutela amministrativa**

**Saudi Arabia may get a nuclear weapon**

**The leader of Saudi Arabia says that the country will want a nuclear weapon if Iran gets one. This worries some people in the US government. They are trying to make Saudi Arabia and Israel friends. But it is very difficult. There are problems with the Palestinians. And the US Congress must agree. This is hard because Saudi Arabia does not treat people well. The biggest problem is about nuclear things.**

**Che cosa è il Wi-Fi?**

**Quali sono le diverse azioni per la chiusura della gestione della chiamata da parte dell'Operatore della CUR?**

**Il Presidente della Regione e sue funzioni**

**Che cos'è un browser?**

## **16 Food on Bonfire Night**

It's normally quite cold in November in Britain, so on Bonfire Night people wear hats, scarves and gloves to spend the evening outside. They need some warm food too. Traditional Bonfire Night food is hot baked potatoes. They are cooked on the bonfire and filled with butter and cheese. There are also toffee apples (apples on a stick, covered in sweet toffee) and in the north of England they eat a special type of cake called parkin. Toasting marshmallows on the bonfire is also popular. Yum!

**Il DTO prevede per i PSAP di 1° e 2° livello una linea di sollecito. Cosa è e in quali casi si usa?**

**I rimedi giurisdizionali avverso gli atti amministrativi illegittimi**

**Cosa si intende per data base. Fare esempi concreti**

### **jobs and Professions**

As has been the case for many years, jobs, or forms of employment wherein employees perform a service or duty in exchange for financial compensation, play a prominent role in society. Furthermore, all jobs—even those of seemingly little significance—are important, as they simply wouldn't exist if their specific responsibilities weren't of value to employers, customers and the economy generally.

**Quali sono le funzioni dell'Operatore della CUR NUE 112?**

**La responsabilità penale del pubblico dipendente**

**La differenza tra hardware e software**

### **Going to work in the morning**

My job is a long distance from my home, almost 50 miles away. I have to wake up early every morning, as I'm always in a rush. There's never enough time for a relaxed breakfast. At exactly 6:00 AM, I get into my car and start the long drive. I usually like driving on the highway more than in the city. During the morning rush hour, though, it's not very enjoyable. The heavy traffic is a little bit annoying.

**La normativa concernente il Numero Unico dell’Emergenza prevede i PSAP di 1° e 2° livello. Cosa sono?**

**Il procedimento di approvazione delle leggi ordinarie**

**Cosa si intende per software gestionale?**

### **Food**

While eating at a restaurant is an enjoyable and convenient occasional treat, most individuals and families prepare their meals at home. To make breakfast, lunch, and dinner daily, these persons must have the required foods and ingredients on hand and ready to go; foods and ingredients are typically purchased from a grocery store, or an establishment that distributes foods, drinks, household products, and other items that're used by the typical consumer.

**In base al DTO, quali sono i principi fondanti sui quali si poggia la costruzione logica del modello della CUR?**

**Il provvedimento amministrativo**

**Cosa si intende per virus informatico e attraverso quali modalità può diffondersi**

### **Halloween**

Halloween is a holiday that's celebrated in America on 31 October of each year, regardless of what day of the week this date falls on. Although it is rooted in religion, Halloween today is enjoyed mainly because of its decorations, costumes, candy, treats, and general excitement, and furthermore, it is enjoyed by most everyone. Before Halloween, many individuals carve a design into an orange-colored pumpkin, or a solid, durable vegetable.

**Quali sono le principali novità inserite nell'ultimo DTO di Luglio 2018?**

**Sospensione cautelare in caso di procedimento penale del dipendente**

**Quali sono le tipologie di memoria in un computer?**

### **Christmas**

A Christian holiday signifying the birth of Jesus, Christmas is widely celebrated and enjoyed across the United States and the world. The holiday always falls on 25 December (regardless of the day of the week), and is typically accompanied by decorations, presents, and special meals. Specifically, the legend behind Christmas (and the one that most children are told) is that Santa Claus, a bearded, hefty, jolly, and red-jacket-wearing old man who lives in the North Pole, spends the year crafting presents.



**Cosa si intende per dimensionamento dei PSAP1 e in base a quali criteri viene effettuato?**

**Il principio di trasparenza dell'attività amministrativa**

**Brazil Indigenous people win**

**Brazil's top court helps Indigenous people very much. The court says no to a plan which would stop them from getting their land. Many people are very happy in Brazil. Especially in the Amazon area. Lots of Indigenous people live there. The court protects their history and rights. There are 11 judges. Only two judges say yes to the plan. Ex-president Jair Bolsonaro chooses these judges in the past. He does not care about Indigenous people.**

**Fare un esempio di periferiche di input e di output.**

**A quale organo amministrativo è attribuito il potere di indirizzo e coordinamento per l'individuazione e l'attuazione delle iniziative volte alla piena realizzazione delle CUR NUE 112?**

**Dolo e colpa nella responsabilità penale**

**Descrivere le funzionalità offerte da Office**

### **Miami**

Christina visited Miami during her winter vacation. She is from Boston, where it is cold during the winter months. Miami, however, has a very warm climate. There are many sunny days in Miami, and people can go to the beach all year long. Christina spent a good portion of her trip on the beach to relax and sunbathe. However, she also explored Miami and its surroundings. She took a lot of pictures.

**Parla della figura del “Referente di Turno” della CUR NUE 112.**

**Il Presidente della Regione**

**Chimp escapes from a zoo**

**This news is about a chimp. It is in a zoo. The zoo is in Northern Japan. The chimp escapes. It goes to the city. It moves up in the power lines. People want to catch the chimp. It is not easy. They shoot it with a tranquilizer. The chimp falls asleep. It falls down. There are people on the ground. They try to catch the chimp. They don't catch it. However, the chimp is fine.**

**A cosa serve un programma antivirus?**

**Quali sono i compiti principali dell'operatore NUE all'arrivo di una richiesta?**

**La motivazione del provvedimento amministrativo.**

**Little water in the Amazon River**

**The Amazon River in Brazil is very low. It does not rain enough in the area. This is making life hard for people and nature. Small rivers that go into the Amazon River are also drying up. Boats cannot move. People from faraway villages do not have enough food and water. Boats cannot get there. Dolphins in the river are also dying because it is too hot. In the city of Manaus, there was only 13.59 meters of water. It is two meters less than last year. It is the lowest in 100 years.**

**Cosa si intende per credenziali di accesso ad un sistema applicativo?**

Secondo il DTO ci sono altri enti di soccorso che possono essere coinvolti nella gestione delle richieste delle CUR oltre a Polizia di Stato, Carabinieri, Vigili del Fuoco, Emergenza sanitaria?

L'abuso d'ufficio.

Netflix has more subscribers

Netflix users cannot share passwords anymore. This helps Netflix get about 6 million new subscribers. The company wants to make their prices higher soon. Disney already does that. Netflix is a unique company. It makes money while others do not. Some experts say that Netflix is like water or electricity, things which people need every day. But it is not easy to still grow when you are like that.

Definizione di un database.

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**Cosa è il PCCT?**

**L'autonomia legislativa della Regione Lazio.**

**Apple supplier in trouble**

**Foxconn is a company which makes iPhones for Apple. It is in trouble with taxes in China. A Chinese newspaper says that some parts of Foxconn in China have troubles with taxes. They are also looking at how Foxconn uses land in Henan and Hubei provinces. This is happening not long before Taiwan's big election. Also, Foxconn is trying to produce things in other places, not just China.**

**Qual è la caratteristica principale di un programma open source?**

In base al DTO, quale è il processo seguito nella gestione di una chiamata dell'utente?

Il procedimento di approvazione delle leggi ordinarie.

Same-sex marriage in India

The top court in India says no to same-sex marriage. This means that two men or two women cannot legally get married. The court says that the parliament must decide about this. The LGBTQ community is sad. They hope for a different answer. Five years ago, the court says it's okay for people to love who they want. But now, it is different. The ruling party says that Indian families are only husbands, wives, and children. Many people asked the court about this in the past.

È vero che una PEC ha lo stesso valore legale di una raccomandata con ricevuta di ritorno?

**Cosa è il PSAP di 1° livello?**

**I diritti del dipendente pubblico.**

**Belgium match stops after shooting**

**A football match between Belgium and Sweden stops. It is a qualifier match for the Euro 2024. It happens because a man starts shooting in Brussels. A video shows the man. He belongs to the Islamic State. He kills two people. These people wear Sweden shirts. The shooting is a terrorist attack. Sweden's players decide not to play anymore because of this. The score is 1-1 when they stop. The match ends after the first half. All players and fans at the stadium are safe.**

**Cosa si intende per stampante multifunzione?**



La normativa concernente il Numero Unico dell'Emergenza prevede i PSAP di 1° e 2° livello. Cosa sono?

I principi costituzionali di imparzialità e buon andamento

Women's rights in Poland

It is the year 2021. A young woman goes to a hospital in eastern Poland. She is pregnant. But her baby has a serious problem. She wants an abortion. The doctors at the hospital say no. They do not want to break the law. This woman's name is Agata. Her story shows what the opposition in Poland thinks about women's rights. Eight years ago, the PiS party gets to power. Since that time, women's rights become worse.

Che cosa è il "cloud"?

**Quali sono i compiti principali dell'operatore NUE all'arrivo di una richiesta?**

**Gli organi costituzionali della Regione Lazio**

**India's luxury fashion industry**

**In luxury fashion, India helps European fashion houses make clothes. India is good at making clothes. But companies do not speak much about the situation in Indian factories. Children often work there. Workers get only a little money. Big brands say 'Made in France' or 'Made in Italy' on clothes. But they really make them in India. This is not fair and transparent.**

**Cosa significa "giustificare un testo"?**

**Cosa è la scheda contatto?**

**La corte costituzionale**

**Guatemala food crisis**

**Maria lives in a small village in Guatemala. She is a mom with six children. She has a hard time finding enough food for them. Her neighbors sometimes give her food. Her children are not growing as they should because they do not have enough to eat. In Guatemala, many people are hungry. Some children are very sick because of this. More children die these days. Some families even want to go to the United States to live better lives.**

**In informatica cosa sono i files con estensione .zip?**

**Nel caso in cui il chiamante sia un utente che parla una lingua straniera non conosciuta, l'Operatore della CUR cosa fa?**

**Il consenso per il trattamento dei dati personali**

**Australians vote on Aboriginal people**

**Australians do not want to change their constitution. Also, they say no to a plan to create a special group which would talk to politicians about Indigenous problems. But most people do not want it. On Saturday, there is a big vote. Shortly after the vote, it is already clear that the plan is not going to happen. Some people feel sad. They think that Aboriginal people still have problems with health, school, and more.**

**Cosa si intende con il termine "download"?**

**Cosa è il PSAP di 2° livello?**

**Il codice di comportamento**

**Spain's nightclubs fire**

The fire starts in the Teatre nightclub early in the morning. It is hard for rescue workers because the roof of one club falls. It is not clear where and how the fire starts. People outside the clubs worry. They wait for news about their friends and family. Some people leave the clubs just before the alarms and lights go off. These people are lucky. The mayor declared three days of mourning for the dead people. The prime minister and the city say that it is a very sad time for the families.

**Quale è la differenza tra Hardware e Software?**

**Il DTO prevede per i PSAP di 1° e 2° livello una linea di sollecito. Cosa è e in quali casi si usa?**

**Il Parlamento**

**Three earthquakes happen in the world in one day**

**On Saturday, three big earthquakes happen in different places around the world, Papua New Guinea, Mexico, and Afghanistan. The worst one hits Afghanistan, near Herat City. It has a magnitude of 6.3. It kills 15 people and hurts 78. It is possible that there are more dead people. After the first shake, there are three more big shakes. Houses fall and people stay inside. Afghanistan gets lots of earthquakes because two big pieces of the Earth's crust crash there.**

**Che differenza c'è tra file e cartella?**

**/**

**Che cos'è il DTO?**

**Il Presidente della Repubblica**

**Belgium match stops after shooting**

**A football match between Belgium and Sweden stops. It is a qualifier match for the Euro 2024. It happens because a man starts shooting in Brussels. A video shows the man. He belongs to the Islamic State. He kills two people. These people wear Sweden shirts. The shooting is a terrorist attack. Sweden's players decide not to play anymore because of this. The score is 1-1 when they stop. The match ends after the first half. All players and fans at the stadium are safe.**

**A cosa serve il programma "PowerPoint"?**

**Cosa identifica l'acronimo CUR e come funziona?**

**Le fasi del procedimento amministrativo**

**F1 boss must pay very much money**

**Bernie Ecclestone is an ex-Formula One boss. Ecclestone does something wrong in 2015. He says that some things do not belong to him. But this is not true. These things are in other countries. They are worth hundreds of millions of dollars. Ecclestone does not want to pay high taxes. Ecclestone pays little taxes between 1994 and 2022. Now, he must pay 803 million dollars.**

**A cosa serve una applicazione?**



**Come vengono gestite le chiamate extra-territoriali?**

**I Consiglieri regionali**

**What's the meaning of Ramadan?**

**Hundreds of millions of Muslims all around the world observe Ramadan. It's a time for spiritual reflection, extra prayer, increased generosity and thinking about other people. Fasting reminds people to be thankful and to think about how fortunate they are. Ramadan is also a time of joy and celebration that people enjoy spending with their loved ones.**

**È vero che un software scaricato da INTERNET può essere potenzialmente pericoloso perché potrebbe contenere VIRUS o SPYWARE?**

**La normativa concernente il Numero Unico dell'Emergenza prevede i PSAP di 1° e 2° livello. Cosa sono?**

**Le fonti del diritto.**

**What happens on World Water Day?**

**In 1992, the United Nations decided to make a special day for water, and World Water Day has been celebrated on 22 March every year since 1993. On this day, many countries hold events to educate people about the problems of dirty water and to try to find solutions to provide everyone around the world with clean water.**

**E' corretto asserire che con il termine E-Learning intendiamo le tecniche di apprendimento basate sull'utilizzo degli strumenti elettronici e internet?**

Qual è il tempo complessivo di gestione della chiamata d'emergenza, dalla presa in carico da parte dell'operatore della CUR al trasferimento al PSAP2 di competenza e al conseguente disimpegno da parte della CUR (cd. "sgancio")?

Le fonti del diritto

Christmas trees

The last 20 years have seen a huge increase in the Chinese economy, thanks partly to Christmas trees. The tradition of Christmas trees is believed to have begun in Germany around the 18th century, but it was Queen Victoria who made them fashionable in Britain when she was pictured standing next to one with her family in 1846.

Quale opzione devo scegliere in Windows se voglio recuperare un file dal Cestino?

**Cosa sono le postazioni di Call Taking e come sono composte?**

**L'Organizzazione degli Uffici della Giunta**

**What happens at the end of Ramadan?**

**At the end of Ramadan, there is a festival called Eid al-Fitr (the 'festival of breaking the fast'). The celebrations often include wearing new clothes, visiting family and friends, giving presents and enjoying special meals. Eid al-Fitr is a way for Muslims to give thanks to Allah after reflecting and fasting during Ramadan. To make sure all Muslims can participate in Eid al-Fitr, Muslims pay zakat, which is money given to people in need.**

**Se devo preparare delle slide per una presentazione quale tra i software disponibili nel pacchetto Microsoft Office dovrò usare?**

**Quali sono le principali modalità di risposta ad una richiesta di intervento?**

**Il trattamento dei dati giudiziari**

**The origins of Christmas**

**In ancient times people had mid-winter festivals. They believed that the festivals would help the sun to return after the long winter. In the year 440, the Christian Church decided that the birth of Christ should be celebrated every year on 25 December. Christians started to include some of the mid-winter festival traditions in their Christmas celebrations, including decorating their homes with green plants.**

**Quali sono i vantaggi nell'avere molta memoria RAM a disposizione?**

**Che cosa è la VPN emergenze?**

**I vizi di legittimità del provvedimenti amministrativo**

**How did International Women's Day start?**

**International Women's Day started with a protest that took place in New York City in 1908. Fifteen thousand women went out onto the streets to demand equal rights and better working conditions. In particular, they wanted shorter working hours, better pay and the right to vote. At the International Conference of Working Women in Denmark in 1910, a woman called Clara Zetkin proposed the idea of an international day for women.**

**Qual è la funzione principale del desktop?**

**Nella gestione di una chiamata di soccorso, cosa viene trasferito dall'operatore di CUR NUE 112 al PSAP2 competente?**

**Le caratteristiche del provvedimento amministrativo**

**Train almost hits a man**

**This news is from the state of Victoria, Australia. A man is at a train station. He gets down from the platform. He walks onto the line. He wants to get to the opposite platform. A train is coming. It is going 88 kilometres per hour. The man does not know about the train. The train sounds its horn and the man hears it. The train slows down. The man moves out of the train's way. The train does not hit the man. A security camera filmed the incident.**

**Cos'è "Google Chrome"?**

**Quali sono le funzioni dell'Operatore della CUR NUE 112?**

**La corruzione**

**Cubans fight for Russia**

**Cubans are going to Russia. They want to work there. They fight for Russia. Yamidely Cervantes is from Cuba. She speaks about her husband. He leaves Cuba. He works in Russia now. He sends her money. It is much more money than people in Cuba usually earn. Many people in Cuba have no job. The situation is bad. That is why they go to Russia. Some men want to fight. Some do different jobs.**

**Quale è la differenza tra dispositivi di input e output?**



**Cosa si intende per "Filtro laico tecnico"**

**Le fonti del diritto comunitario**

**Fasting**

**Fasting means not eating or drinking anything for a certain period of time. During Ramadan, Muslims fast while it is light outside. That means they don't eat or drink anything from dawn (the moment the sun rises) to sunset. All adult Muslims are expected to fast. However, there are special exceptions for people who are ill, elderly, pregnant or travelling.**

**Si possono rinominare file e cartelle?**

**In base al DTO, quali sono i principi fondanti sui quali si poggia la costruzione logica del modello della CUR?**

**Il decreto-legge**

**The meaning of Easter**

**Easter is a spring festival of new life. For Christians, it's a very important festival which marks the Resurrection of Jesus Christ, and many attend special church services. Many non-Christians also have a holiday at this time, so it is a popular time for spending time with friends and family. We see lots of symbols of new life at Easter, especially eggs, chicks, flowers and rabbits**

**Monitor e Stampante sono unità di input o di output?**

**Cosa deve fare l'operatore in caso di ricezione di un alert automatico?**

**Il diritto alla cancellazione dei dati personali**

**Why do we need water?**

**The human body is around 60 per cent water, and we need to drink lots of water to be healthy. As well as needing clean water to drink, we need it for cooking, washing and brushing our teeth. Hygienic toilets require water – a lot of water. Each time we flush, we can use up to six litres! We use water indirectly too. Farmers, who produce the food we eat, use water to make the plants grow**

**In Microsoft Excel posso creare grafici utilizzando i dati presenti in un foglio di lavoro?**

**Cosa si intende per chiamate improprie?**

**L'autotutela amministrativa**

**What is Ramadan?**

**For Muslims, Ramadan is a holy month of fasting and prayer. During Ramadan people give up bad habits and try to be model human beings. Many people give money to charity during Ramadan. For many, Ramadan is a chance to think and reflect. It is also a time of prayer and people coming together, especially to share Iftar, the evening meal just after sunset.**

**Come sono meglio definiti programmi tipo Windows e Linux?**

**Da cosa è caratterizzato l'iperafflusso?**

**La partecipazione al procedimento amministrativo**

**When is Ramadan?**

**Ramadan is the ninth month of the Islamic calendar, and the start date is based on the appearance of the crescent moon. As the Islamic calendar is slightly shorter than the Western calendar, Ramadan comes earlier and earlier every year. This means that Muslims experience Ramadan in different seasons during their lives.**

**Dove si trova generalmente sullo schermo la barra delle Applicazioni?**

**Cosa è il Trabocco?**

**La responsabilità amministrativo- contabile**

**When Easter is celebrated**

**The dates of Easter change from year to year, as they are based on the moon, but it's usually sometime between the end of March and the end of April. In the Christian church, Palm Sunday celebrates Jesus's arrival in Jerusalem and marks the beginning of Holy Week. In the UK, the Easter holiday weekend lasts for four days, from Good Friday to Easter Monday.**

**In Microsoft Word, se seleziono una porzione di testo e ne modifico il colore, il nuovo colore verrà applicato solo al testo selezionato o a tutto il resto del documento?**

**Secondo il DTO, quali sono gli Enti coinvolti nel servizio NUE 112?**

**Il Presidente della Repubblica**

**Easter eggs**

**Eggs are a popular part of Easter celebrations, as they are a symbol of new life. Traditionally, people paint chicken eggs and decorate them with bright colours. Nowadays, chocolate eggs are just as popular as the traditional kind! There are many different Easter egg traditions around the world. In the UK, as well as many other countries, lots of people take part in Easter egg hunts, and go hunting for chocolate eggs in parks and gardens.**

**Come si chiama l'unità elementare di un foglio di calcolo in Microsoft Excel?**

**Perché è importante che l'operatore gestisca la conversazione con gli utenti esterni con professionalità, imparzialità e senza dilungarsi con domande inutili/superflue o commenti?**

**La composizione del Governo della Repubblica.**

**New African Football League starts**

**There is a new football league in Africa. It is called the African Football League. The league begins in Tanzania with eight teams. Simba plays against Al Ahly. The score is 2-2. The teams will play again in Cairo. The league is not exactly like what FIFA President Gianni Infantino wants in the beginning. He wants a bigger tournament with more prize money. But the league is different. It is like a short competition which lasts only 17 days.**

**Dove vengono memorizzati i dati all'interno del p.c.?**



**La normativa concernente il Numero Unico dell’Emergenza prevede, tra i modelli di riferimento per le CUR, il Call Center Laico. Di cosa si tratta?**

**L’interpretazione della legge**

**Fare un esempio di periferiche di input e di output**

### **Los Angeles**

Stephanie recently took a weekend trip to Los Angeles, California. Los Angeles is a coastal city situated along the Pacific Ocean. Many celebrities earned their claim to fame here. Although the town offers many attractions centered around Hollywood culture, there is a lot to see and visit in Los Angeles. Of course, all things related to Hollywood are popular tourist attractions. In downtown Hollywood, it’s possible to take a stroll along the Hollywood Walk of Fame.

**Secondo il Disciplinare Tecnico Operativo, da quali figure dipende l'operatività della sala?**

**Le tipologie di responsabilità del pubblico dipendente**

**Cos' è un indirizzo IP e che ruolo ha nella rete internet**

### **Penny for the Guy**

In Britain only adults can buy fireworks but in the past they were sold to children too. During the days before Bonfire Night, children used to take their home-made Guys onto the streets and ask for 'a penny for the Guy' to collect money to buy fireworks. Now you have to be over 18 to buy fireworks, and safety on Bonfire Night is an important issue.

Per garantire l'uniformità del Servizio sul territorio nazionale e assicurarne ottimali livelli di efficienza, la normativa prevede che le singole CUR e le relative organizzazioni regionali devono essere dotate di un sistema di rilevazione e monitoraggio. Quali sono i dati, ritenuti fondamentali per la misurazione della qualità del Servizio?

**Il provvedimento amministrativo**

**Che cos'è un sistema operativo?**

### **Thanksgiving**

Thanksgiving is a holiday celebrated predominantly in North America, and it possesses a different meaning in each of the countries where it is acknowledged. In the United States, Thanksgiving is a federal holiday (meaning all government employees and most private employees are given a day off of work), and always takes places on the Fourth Thursday in November, regardless of the date.

Secondo il DTO ci sono altri enti di soccorso che possono essere coinvolti nella gestione delle richieste delle CUR oltre a Polizia di Stato, Carabinieri, Vigili del Fuoco, Emergenza sanitaria?

**Il principio di esclusività del rapporto di lavoro pubblico**

A cosa serve Outlook?

### **Wolves have better teeth**

Red wolves live only in the USA. They are coming back now. A zoo in Washington helps red wolves. The zoo cares for their teeth. Bad teeth make it hard to eat. There are only about 270 red wolves. Most of them are in zoos. Only 20 wolves live in the wild in North Carolina. The zoo's vets clean the wolves' teeth and make sure they are healthy.

**Perché il Consiglio delle Comunità Europee, con la Decisione 91/396/CEE del 29 luglio 1991, invitava gli Stati Membri ad adottare l'112 (uno-uno-due) come Numero di emergenza Unico Europeo (NUE)?**

**La potestà legislativa della regione**

**In cosa consiste un'operazione di backup?**

### **Miami**

Christina visited Miami during her winter vacation. She is from Boston, where it is cold during the winter months. Miami, however, has a very warm climate. There are many sunny days in Miami, and people can go to the beach all year long. Christina spent a good portion of her trip on the beach to relax and sunbathe. However, she also explored Miami and its surroundings. She took a lot of pictures.

**Il DTO prevede per i PSAP di 1° e 2° livello una linea di sollecito. Cosa è e in quali casi si usa?**

**La responsabilità penale del pubblico dipendente**

**Cos'è un bit e quali valori può assumere**

### **Monkey steals money**

A shop has a visitor. The visitor is a monkey. A man in the shop gives a piece of fruit to the monkey. Then the monkey goes into the shop. He sits on a chair. Then he takes some money and he runs away. The monkey is a thief! The man wants the money back. He tries to give the monkey a banana. The monkey does not want it. He runs away with 10,000 rupees. This is about 150 US dollars.

**In quali modalità può arrivare una richiesta di soccorso urgente?**

**Il rapporto di pubblico impiego**

**Cosa rappresenta una tabella in un database**

### **New Beatles song**

The Beatles have a new song. The song is called 'Now and Then'. The song has John Lennon's voice. Artificial intelligence makes the voice. This song is the last Beatles song. It has music from Paul McCartney, Ringo Starr, and George Harrison. Paul McCartney says that it is nice to hear John's voice. The song comes from the late 1970s. John Lennon makes a simple recording in New Yo

**Quali sono i contenuti del DTO?**

**La sospensione cautelare dal servizio**

**Cosa è un database?**

### **How old is the Moon?**

It is the year 1972. People go to the moon. It is the Apollo 17 mission. Astronauts bring back some rocks. Now, scientists look at tiny rocks called zircon. Scientists say that the moon is older than we believe. It is over 4 billion years old. A long time ago, something big hits Earth. This is how the moon starts to exist. Scientists use a special method to know how old the rocks are. It is important to know the moon's age. It helps us understand our planet better.



**Cos'è la Commissione Consultiva ex art 75 bis?**

**Il procedimento di formazione del governo**

**Che cos'è un browser?**

### **The Statue of Liberty**

The Statue of Liberty, arguably one of New York City's most iconic symbols, is a popular tourist attraction for first-time visitors to the city. This 150-foot monument was gifted to the United States from France in order to celebrate 100 years of America's independence. The statue is located on Liberty Island, and it is accessible by taking a ferry from either Battery Park in New York City or Liberty State Park in Jersey City.

**Nell'ambito dei PSAP2, qual è la differenza tra ente di soccorso competente e ente di soccorso concorrente?**

**Il contratto individuale di lavoro**

**Cos'è un software gestionale**

### **Eat well**

Your diet can also change how you feel. If you eat a lot of crisps, cake, chocolate, etc., your blood sugar will rise and fall, which could make you feel angry or tired. You should eat enough vegetables and fruit, or you may miss nutrients that your body and brain need to make you feel well. Drink enough water too – otherwise, it's difficult to think clearly.

**Quali sono gli enti di soccorso coinvolti nella gestione delle richieste delle CUR NUE di Roma e Lazio?**

**La riserva di legge**

**A cosa serve il programma Excel?**

### **Valentine's Day**

Valentine's Day (or Saint Valentine's Day) is a holiday that, in the United States, takes place on February 14, and technically signifies the accomplishments of St. Valentine, a third-century Roman saint. With that said, most Americans, instead of honoring St. Valentine through religious ceremony, enjoy the holiday by engaging in romantic behaviours, like gifts, special dinners, and other acknowledgements of affection.

**Nella gestione di una chiamata di soccorso, cosa viene trasferito dall'operatore di CUR NUE 112 al PSAP2 competente?**

**Obblighi e diritti del dipendente pubblico**

**Principali tipologie di memorie in un PC**

### **Tourism**

Do you like travelling to other places, cities and countries? Many people do. Tourism is a huge industry – it's as large as or larger than the oil, food and car industries. It creates so many jobs that one in every ten people in the world works in tourism. However, for many people and places, tourism is not a completely positive thing.

**Nei casi in cui non siano automaticamente disponibili i dati di localizzazione, ovvero sia ritenuto utile per favorire le attività di soccorso, e non risulti compromessa la necessaria rapidità nella gestione della chiamata, come può intervenire l'Operatore della CUR NUE 112?**

**Il Parlamento**

**Cosa si intende per *cloud***

### **The International Day of Peace**

The International Day of Peace is on 21 September every year and aims to build a more peaceful world for everyone who lives in it. Every year on this day the United Nations asks for all fighting around the world to stop for 24 hours. This is called a ceasefire. There is also a minute of silence at 12 midday to honour victims of war and violence. Each year, there is a different theme for the Day of Peace, for example 'End racism: build peace' or 'Climate action for peace'.

**Sai indicarmi alcuni eventi riconducibili alla macrocategoria del Soccorso Tecnico Urgente?**

**Il procedimento di approvazione delle leggi costituzionali**

**Cosa si intende per virus informatico e attraverso quali canali può diffondersi**

### **Spend time with others**

Everyone needs time alone sometimes, but it's healthy to socialise. Spend time together with people you like, trust and who make you feel good. If you feel lonely, try volunteering. It's a good way of meeting new people, and you'll feel good about helping others. One survey showed that 48 per cent of people who volunteered for more than two years said they felt less depressed as a result.

Nel caso di eventi di competenza delle Forze dell'Ordine, cosa propone in automatico l'Applicativo NUE 112 in funzione presso la CUR a supporto dell'operatività della Centrale?

I vizi del provvedimento amministrativo

Quali sono i programmi presenti in Office

### **The Edinburgh International Book Festival**

The largest book festival in the world began in 1983 and takes place every year in Charlotte Square Gardens in the centre of Edinburgh. There are over 700 events for children and adults who love books. You can meet many authors, talk to them, ask them to sign a book or listen to them talk about their stories. Children can listen to stories and watch illustrators draw pictures of the stories.

**Relativamente al monitoraggio di cui parla il DTO, l'attività di analisi dei flussi di dati e di controllo di qualità del Servizio con quale frequenza viene svolta?**

**Il reato di corruzione**

**Cosa si intende per autenticazione a due fattori**

### **Tourism and environment**

Tourism can be bad for the environment too. Natural areas are destroyed to make space to build hotels and tourist facilities, and building them consumes a lot of energy and resources. Historic buildings are damaged, such as those in Venice by large cruise ships entering the city. These ships also harm animal and plant life. More tourism means more crowds, noise, rubbish and pollution.



**Per garantire l'uniformità del Servizio sul territorio nazionale e assicurarne ottimali livelli di efficienza, la normativa prevede che le singole CUR e le relative organizzazioni regionali devono essere dotate di un sistema di rilevazione e monitoraggio. Quali sono i dati, ritenuti fondamentali per la misurazione della qualità del Servizio?**

**Le fonti dell'Unione Europea**

**A quale applicazione può essere associato un file con estensione ".DOC" o ".DOCX"?**

**Christmas trees**

**The last 20 years have seen a huge increase in the Chinese economy, thanks partly to Christmas trees. The tradition of Christmas trees is believed to have begun in Germany around the 18th century, but it was Queen Victoria who made them fashionable in Britain when she was pictured standing next to one with her family in 1846.**

**Che cos'è il DTO?**

**La consuetudine**

**Da cosa è univocamente individuata ogni cella presente in un foglio del Microsoft Excel?**

**Social media and mental health**

**One of the best – and most difficult – parts of being a teenager is learning who you are as a person. Social media can be a place to experiment with your identity. You can share different images and sides of your personality and get feedback from people. And the feedback is often good! It can be a great feeling to get likes and nice comments when you share something.**

**Il DTO prevede per i PSAP di 1° e 2° livello una linea di sollecito. Cosa è e in quali casi si usa?**

**L'autonomia legislativa della Regione Lazio**

**Al fine di migliorare le prestazioni dell'Hard Disk, cosa è consigliabile fare periodicamente?**

**The origins of Christmas**

**In ancient times people had mid-winter festivals. They believed that the festivals would help the sun to return after the long winter. In the year 440, the Christian Church decided that the birth of Christ should be celebrated every year on 25 December. Christians started to include some of the mid-winter festival traditions in their Christmas celebrations, including decorating their homes with green plants.**

**Cosa identifica l'acronimo CUR e come funziona?**

**Dolo e colpa grave in ambito penale**

**È possibile in un foglio Excel personalizzare l'intestazione del documento in uso?**

**New Year's resolutions**

**After all the celebrations, it's traditional to make plans for the new year. These plans are called 'New Year's resolutions', and the idea is to make some positive changes in your life. Some of the most popular resolutions for teenagers are to organise your study time, be a good friend, save money and learn something new. Many people make New Year's resolutions but then, after a week or a month, they find it difficult to continue and even give up.**

**Parla della figura del “Referente di Turno” della CUR NUE 112.**

**Le Direzioni regionali**

**A livello di tipi di memorie, qual è la differenza principale tra RAM e ROM?**

**Father Christmas (Santa Claus)**

**Young children can tell Father Christmas, also known as Santa Claus, exactly what presents they would like to receive. They can write him a letter with a list of their requests, or they can even ask him personally as some department stores have special 'Meet Father Christmas' events. On the night of 24 December, Father Christmas travels through the sky on a sleigh pulled by flying reindeer and delivers presents to all the children.**

**Quali sono i compiti principali dell'operatore NUE all'arrivo di una richiesta?**

**I Diritti del dipendente pubblico**

**Che cosa si intende con il termine "Home Page"?**

**Private or public**

**Do you know how to change your privacy settings on social media? For example, you can click on the 'flower' icon or on 'settings' on Facebook to get to your privacy settings. Then you can decide who sees your posts and personal information: friends, friends of friends or everyone. Do you want everyone in the world to be able to see your email address or just friends?**

**Quali sono le funzioni dell'Operatore della CUR NUE 112?**

**Il reato di corruzione**

**Che cos'è una mailing list?**

**Does everyone have enough water?**

**We all need water to stay alive, but more than two billion people around the world live without safe water in their homes. That's around a quarter of the world's population! Many of them live in rural communities or in places where there is war and conflict. In addition to this, climate change is making the little water they have access to more and more scarce.**

**Cosa è il PSAP di 1° livello?**

**Obblighi del dipendente**

**Da una tabella di Access si può estrarre un file Excel?**

**New Year's Eve**

**New Year's Eve is the last day of the year, 31 December. It's one of the biggest party nights of the year all around the UK. The celebrations start in the early evening as people get together with family and friends. In many cities, people go out to watch fireworks displays or light shows at midnight. Just after midnight, it's traditional to link arms with the people around you and sing a song called 'Auld Lang Syne', which is about remembering your old friends.**



**Cosa è il PSAP di 2° livello?**

**Il ricorso gerarchico**

**È possibile, con un semplice "copia e incolla", importare dei dati da un foglio "Excel" a un documento "Word"?**

**New Year's Day**

**The first day of the new year is a public holiday in the UK, so many people don't have to go to work. Some people like to go for a New Year's Day swim, and take part in outdoor swimming events. The water is very cold on 1 January, so it's important to put on warm clothes and have a hot drink after the swim! Other people prefer shopping, and some shops start their January sales on this day. They sell clothes, electronics, toys and other things at lower prices than usual.**

**Qual è l'obiettivo principale che deve perseguire l'operatore NUE 112?**

**Abuso d'ufficio**

**Che cosa si intende per cronologia in un browser?**

**Be kind and stay safe**

**Everybody knows that we should be polite and kind to people in real life and online. Unfortunately, sometimes this doesn't always happen. Where can you report online abuse or unkind messages to yourself or your friends? Do you know how to report inappropriate content online? For example, if you see an inappropriate tweet on Twitter you can click on 'more' and then choose 'Report tweet'. You can then block all further tweets from that user.**

**Secondo il DTO, quali sono gli Enti coinvolti nel servizio NUE 112?**

**Cosa si intende per “trattamento” del dato personale**

**Qual è l'opzione che permettere di vedere come apparirà un documento da stampare?**

**What happens on World Water Day?**

**In 1992, the United Nations decided to make a special day for water, and World Water Day has been celebrated on 22 March every year since 1993. On this day, many countries hold events to educate people about the problems of dirty water and to try to find solutions to provide everyone around the world with clean water.**

**Quali sono i contenuti del DTO?**

**Il provvedimento amministrativo**

**Che cos'è un browser?**

**What is International Women's Day?**

**International Women's Day takes place every year on 8 March. It is an opportunity to celebrate the achievements of women and to create positive change for women and girls. All around the world, people are demanding gender equality and protesting about situations where women do not have basic rights and freedoms. International Women's Day is a time to do this work together.**

**Cosa è il PCCT?**

**Cosa è il GDPR e cosa prevede?**

**Cosa è lo SPID**

**Are dreams just recycled thoughts?**

**Around the 18th and 19th centuries two main ideas about dreams became popular. One was the idea that the things we see in our dreams are things our conscious mind is hiding from us. However, the opposite idea said that while we're asleep, the brain organises memories and events from the day. Dreams are just a random collection of these thoughts, but we try to make a story from them when we wake up.**

**La normativa concernente il Numero Unico dell'Emergenza prevede, tra i modelli di riferimento per le CUR, il Call Center Laico. Di cosa si tratta?**

**Il diritto di voto e le sue caratteristiche**

**Qual è l'estensione di un file di Adobe Acrobat Reader?**

**Fake news**

**Every time you're online, you are bombarded by pictures, articles, links and videos trying to tell their story. Unfortunately, not all of these stories are true. Sometimes they want you to click on another story or advertisement at their own site, other times they want to upset people for political reasons. These days it's so easy to share information. These stories circulate quickly, and the result is ... fake news.**

**Nell'ambito dei PSAP2, qual è la differenza tra ente di soccorso competente e ente di soccorso concorrente?**

**Uguaglianza formale e uguaglianza sostanziale (art. 3 Cost.)**

**Cosa è il linguaggio HTML**

**Digital habits across generations**

**Today's grandparents are joining their grandchildren on social media, but the different generations' online habits couldn't be more different. In the UK the over-55s are joining Facebook in increasing numbers, meaning that they will soon be the site's second biggest user group, with 3.5 million users aged 55–64 and 2.9 million over-65s.**

**Quali sono le modalità operative di trasferimento della chiamata pervenuta alla CUR NUE 112?**

**Il responsabile del procedimento amministrativo**

**Cosa si intende con il termine “spam”?**

**How to get around Bangkok**

**Bangkok's traffic can be a nightmare. Sure, you can easily take a taxi – if you want to spend hours stuck in traffic jams – but there are two much better ways to get around the city. To explore the temples and historical sites, catch an express boat river taxi or a longtail boat along the Chao Phraya river and the canals. For the modern part of the city, the Skytrain is a fast, cheap way to travel from the river to the shopping malls and nightlife of Sukhumvit.**



**Cosa è la scheda contatto?**

**Il Presidente del Consiglio dei ministri**

**È possibile in un foglio Excel ripetere la prima riga di un foglio come intestazione su tutte le pagine del medesimo documento?**

**New Year in Scotland**

**In Scotland, New Year celebrations are called 'Hogmanay'. The biggest Hogmanay celebration is in Edinburgh, the country's capital city. There are music concerts, street performers and fireworks. In fact, it is one of the largest street parties in the world! In Scotland, many people also have a tradition called 'first-footing'. The 'first foot' is the first person to visit your house in the new year, and the first foot is said to bring you luck for the whole year.**

**Qual è il tempo complessivo di gestione della chiamata d'emergenza, dalla presa in carico da parte dell'operatore della CUR al trasferimento al PSAP2 di competenza e al conseguente disimpegno da parte della CUR (cd. "sgancio")?**

**Le tipologie di referendum**

**Che significato ha il termine E-Commerce?**

**Do dreams predict the future?**

**For hundreds of years, people have thought gods or spirits communicate with us through our dreams. Even today, many people can remember a time when they saw an event, place or person in their dream and then, later, the dream came true in real life. But it's probably just a coincidence when a dream event is followed by a real-life event that's similar to it, especially if the subject of the dream is something that happens often in everyday life.**

**Secondo il DTO ci sono altri enti di soccorso che possono essere coinvolti nella gestione delle richieste delle CUR oltre a Polizia di Stato, Carabinieri, Vigili del Fuoco, Emergenza sanitaria?**

**Nozione di pubblico impiego**

**A cosa serve Outlook?**

**E-games**

**Millions of people in the UK play games for fun. Some of them have become professional gamers, playing games as their full-time job. Did you know that football teams such as West Ham and Manchester City employ esports players? They send them around the world to compete in football video game competitions. It's not easy being a professional gamer, though.**

**Perché è importante che l'operatore gestisca la conversazione con gli utenti esterni con professionalità, imparzialità e senza dilungarsi con domande inutili/superflue o commenti?**

**Il codice disciplinare**

**Quale è la differenza tra Hardware e Software?**

**Happiness**

**For most people, only doing things for fun isn't enough for long-term happiness. That's because, according to author of Happiness by Design Paul Dolan, your happiness depends on a 'pleasure-purpose balance'. If most of the things on your list of what makes you happy fall under the category of 'pleasure,' then that might be what you think makes you happy. But what will actually make you happy is balancing them out with activities that give your life purpose.**

**In base al DTO, quali sono i principi fondanti sui quali si poggia la costruzione logica del modello della CUR?**

**Le fasi del procedimento amministrativo**

**A cosa serve il programma Excel?**

**Fairtrade**

**The Fairtrade Foundation is an organisation based in the UK that helps farmers and workers in the poorer parts of the world to earn enough money to live comfortably. The organisation asks companies that grow products such as coffee or bananas to pay fair wages and to provide their workers with good conditions.**

**In base al DTO, quale è il processo seguito nella gestione di una chiamata dell'utente?**

**I principi costituzionali di imparzialità e buon andamento**

**Al fine di recuperare spazio su un hard disk è possibile eliminare il sistema operativo?**

**Cards and presents**

**In some parts of the world, it's common to send Christmas cards to people you know. These are cards with a picture on the front and a message inside to say 'Merry Christmas and Happy New Year'. But people send fewer cards than in the past as they now send Christmas greetings online by email, message or social media. People usually give presents to their close friends and family.**

**Che tipo di chiamate consente di fare l'app Where Are U?**

**Le principali caratteristiche della responsabilità penale**

**Quali sono gli elementi principali di un messaggio di posta elettronica?**

**Free range and organic**

**Free range farming means that farm animals spend time outside rather than being inside 24 hours a day. Meat, eggs or dairy products, such as milk or cheese, can be free range. Some experts say that this type of farming is preferable because it is less cruel and the animals are healthier. Many people also think that free range food tastes better and is more nutritious than conventionally farmed food.**

**Secondo il Disciplinare Tecnico Operativo, da quali figure dipende l'operatività della sala?**

**La potestà legislativa la Regione Lazio?**

**La differenza tra memoria centrale e memoria di massa**

**Ethical clothing**

**Fashion is big global business. You can check the labels on your clothes to see which countries they are made in. Some clothing manufacturers have been accused of employing children and of allowing unsafe conditions in their factories. Following the collapse of a clothing factory in Bangladesh which killed a large number of workers, the British public have started to wake up to the question of where and how their clothes are produced.**



**Nella gestione di una chiamata di soccorso, cosa viene trasferito dall'operatore di CUR NUE 112 al PSAP2 competente?**

**Il principio di esclusività del rapporto di lavoro pubblico**

**Cosa è un virus informatico**

**Can you control your dreams?**

**Some people think writing your dreams down can open your mind to lucid dreaming. In lucid dreams, you know you're dreaming and you can change your own plot. Instead of just working out the meaning of your dreams, you'll be creating them. That could be a lot of fun, but you might want to continue having some dreams that allow your subconscious to send you messages!**

**Quali sono le funzioni della CUR?**

**I rimedi giurisdizionali avverso gli atti amministrativi illegittimi**

**Che differenza c'è tra file e cartella?**

**How did International Women's Day start?**

**International Women's Day started with a protest that took place in New York City in 1908. Fifteen thousand women went out onto the streets to demand equal rights and better working conditions. In particular, they wanted shorter working hours, better pay and the right to vote. At the International Conference of Working Women in Denmark in 1910, a woman called Clara Zetkin proposed the idea of an international day for women.**

**Nel caso in cui il chiamante sia un utente che parla una lingua straniera non conosciuta, l'Operatore della CUR cosa fa?**

**Cosa si intende per “dato personale”**

**Cosa è possibile utilizzare attraverso i servizi del Cloud computing?**

**Pancake Day**

**Pancake Day is a special day celebrated in many countries around the world. It is celebrated in English-speaking countries like the UK, Ireland, Australia and Canada. In France, the USA and other countries, it is called 'Mardi Gras' or 'Fat Tuesday'. In others like Spain, Italy or Brazil, Shrove Tuesday is at the end of Carnival. On this day many people eat pancakes: thin, flat cakes made in a pan.**

**La normativa concernente il Numero Unico dell'Emergenza prevede i PSAP di 1° e 2° livello. Cosa sono?**

**Le tipologie di responsabilità del pubblico dipendente**

**In cosa consiste un'operazione di backup?**

**Ethical shopping**

**We all need to eat, drink and wear clothes, don't we? But what do we know about the products that we buy in shops, in supermarkets or online? Many people in Britain want to know more about the products they buy. They want to know how people, animals and our planet are treated when food, drinks and clothes are produced.**

**Cosa è il Concentratore Interforze?**

**Il parlamento**

**Differenza fra posta elettronica ordinaria e posta elettronica certificata**

**Tourism and environment**


**Tourism can be bad for the environment too. Natural areas are destroyed to make space to build hotels and tourist facilities, and building them consumes a lot of energy and resources. Historic buildings are damaged, such as those in Venice by large cruise ships entering the city. These ships also harm animal and plant life. More tourism means more crowds, noise, rubbish and pollution.**

**Quali sono le principali modalità di risposta ad una richiesta di intervento?**

**Diritto di accesso ai dati personali da parte dell'interessato (art.15 GDPR)**

**Che cos'è l'hard disk?**

**Valentine's Day**

**Valentine's Day (or Saint Valentine's Day) is a holiday that, in the United States, takes place on February 14, and technically signifies the accomplishments of St. Valentine, a third-century Roman saint. With that said, most Americans, instead of honoring St. Valentine through religious ceremony, enjoy the holiday by engaging in romantic behaviours, like gifts, special dinners, and other acknowledgements of affection.** 

**Cosa si intende per “coda”?**

**La riserva di legge**

**Qual è la caratteristica principale di un programma open source?**

**What is World Tourism Day?**

**The United Nations World Tourism Day is a day for thinking about tourism and its effects on people and places. It is celebrated every year on 27 September. On this day, people meet to discuss tourism and try to solve the problems that tourism creates. The meetings are organised by a different country or group of countries every year.**


**Che cosa è la VPN emergenze?**

**Registri delle attività di trattamento dei dati**

**Cosa si intende per stampante multifunzione?**

**The Statue of Liberty**

**The Statue of Liberty, arguably one of New York City's most iconic symbols, is a popular tourist attraction for first-time visitors to the city. This 150-foot monument was gifted to the United States from France in order to celebrate 100 years of America's independence. The statue is located on Liberty Island, and it is accessible by taking a ferry from either Battery Park in New York City or Liberty State Park in Jersey City.**





**La Direttiva 2010/40/UE del Parlamento Europeo e del Consiglio del 7 luglio 2010 prevede un servizio denominato e-Call. Di cosa si tratta?**

**Le fasi del procedimento amministrativo**

**Cosa è un database?**

**Penny for the Guy**

**In Britain only adults can buy fireworks but in the past they were sold to children too. During the days before Bonfire Night, children used to take their home-made Guys onto the streets and ask for 'a penny for the Guy' to collect money to buy fireworks. Now you have to be over 18 to buy fireworks, and safety on Bonfire Night is an important issue.**

**Cosa sono le postazioni di Call Taking e come sono composte?**

**Le istituzioni europee**

**Cosa si intende con il termine download?**

**Black History Month**

**The history of our world is a story of migration, diversity, empire and belonging. But these topics are not often taught in schools. Black History Month is about teaching ourselves fully and fairly about our history, and not just looking at it from one point of view. Black History Month challenges racism and promotes understanding by making sure that black people's achievements and stories are not forgotten.**

**Cosa si intende per chiamate improprie?**

**I vizi del provvedimento amministrativo**

**Cosa si intende per credenziali di accesso ad un sistema applicativo?**

### **Tourism**

**Do you like travelling to other places, cities and countries? Many people do. Tourism is a huge industry – it's as large as or larger than the oil, food and car industries. It creates so many jobs that one in every ten people in the world works in tourism. However, for many people and places, tourism is not a completely positive thing.**

**Cosa stabilisce la direttiva 91/396/CEE sull'introduzione di un numero unico europeo per chiamate di emergenza?**

**Il codice di comportamento**

**Quale è la differenza tra dispositivi di input e output?**

**Los Angeles**

**Stephanie recently took a weekend trip to Los Angeles, California. Los Angeles is a coastal city situated along the Pacific Ocean. Many celebrities earned their claim to fame here. Although the town offers many attractions centered around Hollywood culture, there is a lot to see and visit in Los Angeles. Of course, all things related to Hollywood are popular tourist attractions. In downtown Hollywood, it's possible to take a stroll along the Hollywood Walk of Fame.**

**Quali sono le principali novità inserite nell'ultimo DTO di Luglio 2018?**

**I principali istituti di assenza del pubblico dipendente**

**Fare un esempio di periferiche di input e di output**

**Miami**

**Christina visited Miami during her winter vacation. She is from Boston, where it is cold during the winter months. Miami, however, has a very warm climate. There are many sunny days in Miami, and people can go to the beach all year long. Christina spent a good portion of her trip on the beach to relax and sunbathe. However, she also explored Miami and its surroundings. She took a lot of pictures.**

**Cos'è la Commissione Consultiva ex art 75 bis?**

**Il Presidente della Regione: elezioni e funzioni**

**È possibile ripristinare un file che per errore è stato spostato nel cestino?**

**The four seasons**

**The four seasons are spring, summer, fall, and winter, and although various areas of the United States experience drastically different weather during these times, all portions of the country recognize the seasons; winter in California may bring heat, and winter in New York may bring blizzards, but both periods are nevertheless winter.**

**In quali modalità può arrivare una richiesta di soccorso urgente?**

**I ricorsi amministrativi**

**Che cosa è il “cloud”?**

**Food on Bonfire Night**

**It's normally quite cold in November in Britain, so on Bonfire Night people wear hats, scarves and gloves to spend the evening outside. They need some warm food too. Traditional Bonfire Night food is hot baked potatoes. They are cooked on the bonfire and filled with butter and cheese. There are also toffee apples (apples on a stick, covered in sweet toffee) and in the north of England they eat a special type of cake called parkin. Toasting marshmallows on the bonfire is also popular. Yum!**




**Da cosa è caratterizzato l'iperafflusso?**

**Diritti del dipendente pubblico**

**Nel software Microsoft Access del pacchetto Office cosa sono i report?**

**Spend time with others**

**Everyone needs time alone sometimes, but it's healthy to socialise. Spend time together with people you like, trust and who make you feel good. If you feel lonely, try volunteering. It's a good way of meeting new people, and you'll feel good about helping others. One survey showed that 48 per cent of people who volunteered for more than two years said they felt less depressed as a result.**





**Cosa si intende per Call Dispatching?**

**Il responsabile del procedimento amministrativo**

**In un computer una scheda di rete è un elemento Hardware o Software?**

**Keep social media under control**

**Social media can be interesting and inspiring, but also annoying and stressful. Remember that people's messages and photos are only the things that they want to show you – they don't show you their bad days or worries. Always stay away from anything stressful or unpleasant and check how long you spend online and keep it under control so that you enjoy your offline time too!**

**A quale organo amministrativo è attribuito il potere di indirizzo e coordinamento per l'individuazione e l'attuazione delle iniziative volte alla piena realizzazione delle CUR NUE 112?**

**L'interpretazione della legge**

**E' corretto afferire che con il termine E-Learning intendiamo le tecniche di apprendimento basate sull'utilizzo degli strumenti elettronici e internet?**

**World Mental Health Day**

**World Mental Health Day is on 10 October. It was created to raise awareness of mental health issues, fight against stigma and support people with mental health problems. Each year has a different theme – for example, mental health at work, young people's mental health, and mental health and older people.**



**Come si comporta l'operatore di fronte alle chiamate improprie?**

**La potestà legislativa della regione**

**Quali sono i vantaggi nell'avere molta memoria RAM a disposizione?**

**Eat well**

**Your diet can also change how you feel. If you eat a lot of crisps, cake, chocolate, etc., your blood sugar will rise and fall, which could make you feel angry or tired. You should eat enough vegetables and fruit, or you may miss nutrients that your body and brain need to make you feel well. Drink enough water too – otherwise, it's difficult to think clearly.**


**Perché il Consiglio delle Comunità Europee, con la Decisione 91/396/CEE del 29 luglio 1991, invitava gli Stati Membri ad adottare l'112 (uno-uno-due) come Numero di emergenza Unico Europeo (NUE)?**

**Le fonti del diritto**

**Che significato ha il termine E-Commerce?**

**Mental health**

**If your arm or leg hurts, you see a doctor. Simple. But if your mind is where the pain is, what do you do? People rarely talk about mental health problems because there is still a lot of stigma around it. However, mental health problems are actually very common, affecting about 13 per cent of people aged between 10 and 19 around the world. In a class of 30 students, that's about four people.**



**Cosa deve fare l'operatore in caso di ricezione di un alert automatico?**

**Il procedimento di approvazione delle leggi ordinarie**

**Cosa sono i sistemi operativi?**

**Washington, D.C.**

**Yesterday, Stephen returned from a trip to Washington, D.C., the capital of the United States. His visit took place during the week prior to the Fourth of July. Logically, there were many activities and celebrations in town in preparation for Independence Day. During his stay in the city, Stephen visited a lot of important historical sites and monuments, and he left with a deeper understanding of the political history of the United States.**

**Quale è lo stato giuridico degli operatori della Centrale Unica di Risposta?**

**Il presidente della repubblica**

**Qual'è la funzione principale del desktop?**

**Get some exercise**

**Most people know that exercise is good for your body, but did you know it's good for your mental health too? Regular exercise can help reduce anxiety and depression. Why not exercise by going for a walk in the park or countryside? Spending time in nature also makes people relaxed and reduces stress.**

**Chi è il diretto responsabile dell'attuazione di una CUR NUE 112?**

**Nozione di pubblico impiego**

**In un browser a cosa serve il pulsante home?**

**The meaning of Easter**

**Easter is a spring festival of new life. For Christians, it's a very important festival which marks the Resurrection of Jesus Christ, and many attend special church services. Many non-Christians also have a holiday at this time, so it is a popular time for spending time with friends and family. We see lots of symbols of new life at Easter, especially eggs, chicks, flowers and rabbits**

**Nel caso in cui il chiamante sia un utente che parla una lingua straniera non conosciuta, l'Operatore della CUR cosa fa?**

**La responsabilità disciplinare in particolare per false attestazioni e certificazioni**

**In Microsoft Word è possibile stampare su delle etichette?**

**Robot teachers**

**If you think of the jobs robots could never do, you would probably put doctors and teachers at the top of the list. It's easy to imagine robot cleaners and factory workers, but some jobs need human connection and creativity. But are we underestimating what robots can do? In some cases, they already perform better than doctors at diagnosing illness. Also, some patients might feel more comfortable sharing personal information with a machine than a person.**



**Durante un iper-afflusso di chiamate verso i VVF, cosa deve fare il Referente di Turno in caso di richieste multiple di un evento già segnalato?**

**Gli organi della Regione Lazio**

**Qual è la funzione di un browser?**

**The future for gender equality**

**There is still a lot of work to be done for gender equality. Sometimes we lose important rights and go backwards with the progress we have made. But women's movements all over the world are still fighting for equality, and new generations are joining them. The people marching in the streets for equal rights are often young women and their friends.**

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**Secondo il DTO come devono essere progettate/realizzate le infrastrutture delle  
CUR NUE 112?**

**La responsabilità penale del pubblico dipendente**

**Un monitor Touch Screen è una periferica di input, di output o entrambe?**

**The Big Ben**

**Every day, on British radio stations and on television, you can hear it. The chimes of Big Ben are recognised by almost everyone in Britain, and by millions of people all over the world. If you have been to London, you have certainly seen "Big Ben." It's very difficult to miss, standing almost 100 metres high beside the Thames, next to the Houses of Parliament.**



**Il DTO prevede per i PSAP di 1° e 2° livello una linea di sollecito. Cosa è e in quali casi si usa?**

**Obblighi del dipendente**

**Come si definisce una connessione che non prevede l'utilizzo di cavi di collegamento?**

**What does it mean to be innovative in business?**

**In order for a business to survive in today's world, it is important that we regularly review what we are doing and how we are doing it. By considering new ideas and new ways of doing things, and trying to innovate, we can improve on our products/services, increase sales, reduce costs and make our processes more effective and efficient. Innovation is key to increasing profits.**

**Che tipo di chiamate consente di fare l'app Where Are U?**

**Il responsabile del procedimento amministrativo**

**Nell'invio di una mail quale vantaggio offre una mailing-list?**

**The Merchant of Venice**

**This play is about the idea that people usually get what they deserve in the end, good or bad. Antonio, a businessman, borrows money from Shylock, a money lender. If he doesn't pay back this money in time, Shylock will cut off a piece of his body. Antonio loses all his business and must pay this terrible price ... but is saved by love.**

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**Quali sono le diverse azioni per la chiusura della gestione della chiamata da parte dell'Operatore della CUR?**

**Le fasi del procedimento amministrativo**

**Utilizzando Microsoft Word si può inserire una immagine nel testo?**

**The Cadbury brothers**

**The Cadbury brothers were among the first business owners to ensure that their workers had good standards of living. Soon, other British factory owners were copying their ideas by providing homes and communities for their workers designed with convenience and health in mind. Today, over 25,000 people live in Bournville village. There are several facilities there to help people with special needs, such as care homes for the elderly and affordable homes.**

**Cosa identifica l'acronimo CUR e come funziona?**

**Le ipotesi di nullità del provvedimento amministrativo**

**Da cosa è composta una cartella di lavoro Excel?**

**The rainbow flag**

**The rainbow flag has been used as a symbol for gay pride for many years, but where did these famous six stripes come from? Well, the flag's range of bright colours are used by some people as a symbol to celebrate people's differences and to say that everyone should feel included, no matter who they love or how they feel about themselves.**

**Secondo il DTO, quali sono gli Enti coinvolti nel servizio NUE 112?**

**Pubblico ufficiale ed incaricato di pubblico servizio**

**Cosa significa fare il back-up di un disco rigido?**

**Why we need oceans**

**Without oceans, life couldn't exist. Scientists don't know the exact number, but they think that oceans are home to 50 to 80 per cent of all species on Earth, from gigantic whales to microscopic plankton. Oceans hold about 97 per cent of all the water on our planet and give us rainwater and drinking water through the water cycle. Did you know that at least half the oxygen we breathe comes from the plants in the ocean? Oceans absorb carbon dioxide and give out oxygen.**

**La normativa concernente il Numero Unico dell'Emergenza prevede, tra i modelli di riferimento per le CUR, il Call Center Laico. Di cosa si tratta?**

**Il ricorso straordinario al presidente della repubblica**

**È possibile cambiare la pagina che un browser carica al suo avvio?**

**The world's oceans**

**There are five oceans on Earth: the Pacific Ocean, the Atlantic Ocean, the Indian Ocean, the Southern Ocean and the Arctic Ocean. The Pacific Ocean is the biggest of them all and is even bigger than all the land on Earth combined. The Arctic Ocean is the smallest and is frozen for much of the year. But because of global warming the ice is melting. Scientists predict that Arctic ice will soon disappear during the summer if we don't limit the rise in global temperatures.**



**In base al DTO, quale è il processo seguito nella gestione di una chiamata dell'utente?**

**Il procedimento di formazione del governo**

**In videoscrittura il termine "font" viene utilizzato per indicare cosa?**

**Plastic pollution**

**Our oceans play an essential part in our lives, but sadly they are in danger. You've probably heard of plastic pollution. Billions and billions of pieces of plastic are floating around in our oceans, and there are five enormous patches of plastic in the oceans around the world. The biggest one, the 'Great Pacific Garbage Patch', is seven times the size of the UK! Plastic pollution is harming and killing sea creatures like fish, birds and turtles. It's also dangerous for our health too, because fish eat the tiny pieces of plastic and then humans eat the fish.**

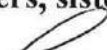
**Qual è il tempo complessivo di gestione della chiamata d'emergenza, dalla presa in carico da parte dell'operatore della CUR al trasferimento al PSAP2 di competenza e al conseguente disimpegno da parte della CUR (cd. "sgancio")?**

**Il Presidente della Repubblica**

**Qual è il motivo per cui è utile aggiornare un antivirus periodicamente?**

**What happens on International Women's Day?**

**On 8 March there are protests and other events to demand equal rights for women. You can find marches, talks, workshops, film and music events and more, near you or online. Many people wear purple, a colour worn by women who campaigned for women's right to vote. In some countries, children and men give presents, flowers or cards to their mothers, partners, sisters or other women they know.**



**Che cos'è il DTO?**

**Il procedimento di approvazione delle leggi costituzionali**

**Che cosa significa comprimere un file?**

**The Edinburgh Jazz and Blues Festival**

**Music lovers come to this festival to enjoy music shows around the city. One of the highlights of this musical festival is the street carnival which is free to all. Artists perform street theatre, dance and circus shows in amazing costumes and everyone can enjoy the music and join in the dancing.**

**La normativa concernente il Numero Unico dell'Emergenza prevede i PSAP di 1° e 2° livello. Cosa sono?**

**La sospensione cautelare dal servizio**

**Cosa permette di fare l'opzione Stampa su file?**

**What happens on World Refugee Day?**

**There are a lot of events on 20 June in different countries. These events are often organised by, or involve, refugees themselves. Many cities light up landmarks in blue to show solidarity with refugees, such as the Tokyo Tower in Tokyo and the Empire State Building in New York. Some places hold concerts, art exhibitions or food festivals. In many countries there are charity walks, runs, swims and bike rides to raise money for refugees. Walking or running a long way helps make us aware of the distance some refugees have to travel to safety.**

**Cosa è la scheda contatto?**

**Cosa disciplina il CCNL**

**Dovendo realizzare una tabella dove vengono indicati gli stipendi dei dipendenti di una ditta, quale tra i software disponibile nel pacchetto Microsoft Office è più indicato?**

**World Oceans Day**

**Did you know that 71 per cent of our planet is covered in ocean? That's why we call Earth the 'Blue Planet'. People around the world wear blue to celebrate World Oceans Day on 8 June every year. United Nations World Oceans Day is a special day for learning about oceans, why they're in danger and how essential it is to protect them.**



**Quali sono i compiti principali dell'operatore NUE all'arrivo di una richiesta?**

**Rivelazione ed utilizzazione di segreti di ufficio**

**In Microsoft Word, cos'è la stampa unione?**

**Shakespeare**

**William Shakespeare was a poet and a playwright and is widely regarded as the greatest writer in the English language. He was born in Stratford-upon-Avon, in central England, in 1564 and he died in 1616. His surviving work consists of 38 plays, 154 sonnets and some other poems. He is best known for his plays, which have been translated into every major language and are performed more than those of any other playwright in the world.**

**Qual è la qualifica dell'operatore tecnico della CUR NUE 112?**

**Forme e termini del procedimento disciplinare**

**Che cosa si intende per "testo giustificato" in un programma di elaborazione testi?**

**The Edinburgh International Book Festival**

**The largest book festival in the world began in 1983 and takes place every year in Charlotte Square Gardens in the centre of Edinburgh. There are over 700 events for children and adults who love books. You can meet many authors, talk to them, ask them to sign a book or listen to them talk about their stories. Children can listen to stories and watch illustrators draw pictures of the stories.**